

**DIRECTORY OF SERVICES FOR
MIGRANTS AND REFUGEES IN
SOUTH AFRICA, BOTSWANA,
ESWATINI, AND LESOTHO**

SACBC – Migrants, Refugees and Human Trafficking Office



South African Catholic Bishops' Conference

SACBC – MIGRANTS, REFUGEES AND HUMAN TRAFFICKING OFFICE

SACBC DIRECTORY OF SERVICES FOR MIGRANTS AND REFUGEES IN SOUTH AFRICA, BOTSWANA, ESWATINI, AND LESOTHO

The SACBC Migrants, Refugees and Human Trafficking Office has organised this Second Volume Directory of Service Providers in South Africa, Botswana, Eswatini, and Lesotho. This SACBC Directory is a joint effort of many organisations, to supply contact information of stakeholders for Pastoral Care for Migrants and Refugees. The SACBC Directory will be available at www.sacbc.org.za.

Published by the Southern African Catholic Bishops' Conference
SACBC Migrants, Refugees and Human Trafficking Office.

Sponsors:



Collaborator:



St. Joseph's Theological Institute (RF) NPC

Printed and bound by: Reprocentre

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A WORD FROM BISHOP JOSEPH MARY KIZITO

“We cannot do it alone”:

This is a quote from the *White Paper Gazette of 2024*. This seems to be the case with us in the different Southern Africa Catholic Bishops’ Conference (SACBC). The migration of the people who are refugees and Asylum seekers is an international Phenomenon, and it is unavoidable. We need a new **directory** to assist migrants, refugees, and asylum seekers. Showing people on the move where to go for any assistance and help is the first stage of our pastoral care.

In the SACBC, the Lesotho Catholic Bishops’ Conference (LCBC) is our close working partner in pastoral care for migrants, refugees, and asylum seekers. We are all called to offer a humanitarian and dignified manner of caring for the migrants in our countries. Therefore, each Archdiocese, Diocese, and different NGOs and Institutions have a moral obligation to welcome, respect, protect, and promote the four verbs by Pope Francis.

The rights to human dignity are to be enjoyed by everyone. There are several challenges, for example, the undocumented people, especially the children and the stateless people. All those people need to know where to get help. One priest was asked what the meaning of Evangelization is. He said it is “*when a poor person tells another poor person where to get bread.*” This is what this new and updated directory is all about.

We need to work together with the different organizations, NGOs, government departments, Churches, Archdioceses, and Dioceses to have a partnership and to be able to contribute to the well-being of people. This is the Expanded Directory of the SACBC and the LCBC. We have added new information to give each one a responsibility to serve those in need. Let this directory be put into the hands of your offices and pastoral workers.



I want to thank all of you for supplying us with your contacts so that we can make this directory a living tool. Let this tool be a sign of our humanity (*ubuntu*) and give people a sense of belonging in their search for a better world. “We cannot do it alone.” The people on the move need good health care, documents, accommodation, food, counselling, and caring families. We are called to share our limited resources and services with them. There is a need to work in a collaborative way to be able to network with each other.

This is our strategic pastoral plan tool to monitor, evaluate, and cooperate in our pastoral care within the SACBC (South Africa, Botswana, and Eswatini) and LCBC (Lesotho). Let us share our skills and Christian and human values to welcome and integrate migrants and refugees into our hosting countries. They will be able to understand our hosting culture. May this directory break down the barriers that divide us! We shall be able to lay down the fears of the hosting communities. We shall be able to deal with negative judgments and discrimination. This directory will be able to respond to the call of Jesus to offer hospitality: ***“I WAS HUNGRY, AND YOU GAVE ME FOOD, I WAS THIRSTY, AND YOU GAVE ME A DRINK, I WAS A STRANGER, AND YOU WELCOMED ME...” (Mat 25:35).*** God has a special look on migrants and all suffering people. I pray that through the intercession of our Blessed Mother Mary, our hopes and aspirations may become a reality. I pray that our commitment to the commandment of charity and love of the neighbour be a reality.

SACBC Liaison Bishop for Migrants, Refugees and Human Trafficking Office
+ Joseph Mary Kizito



Map



Services



Operating Hours



Restrictions



Fees

A WORD FROM SR NEIDE LAMPERTI, MSCS

Dear readers, we are very pleased to present the Directory of Services for Migrants and Refugees in South Africa, Botswana, Eswatini, and Lesotho, published by the Southern African Catholic Bishops' Conference (SACBC). The Lesotho Catholic Bishops' Conference is included in the directory because of our collaboration, among other things, in caring for migrants and refugees. There is an urgency to support migrants and refugees who face complex challenges, including legal issues, basic needs, mental health, and cultural integration.

This comprehensive guide is an essential tool to make it easier to understand and access the services available for migrants and refugees seeking refuge and a new life in this region. It includes detailed information on government services and legal assistance (documentation and human rights protection). It informs migrants, refugees, and stakeholders about meeting basic needs (shelter, food and other essential needs), psychosocial support, resources for counselling and emotional support, education and training, and international and national organizations that work tirelessly to improve the lives of migrants and refugees.

Faced with the needs that often coexist simultaneously and the limited resources they bring, it is essential that those responsible for pastoral care coordinate this care with existing services and networks. The connection with the relevant government departments at the municipal, provincial, and national levels is also fundamental, as is the safe referral to the social departments available for this purpose. Without this, they can become easily victims of human trafficking. This care for migrants and refugees must overcome barriers of color, race, nationality, and belief to offer effective support. The arrival of migrants and refugees should not be seen as a menace but as an opportunity to build more inclusive and supportive communities.

I invite you to look through these pages, learn about the services offered to migrants and refugees, and help them overcome their needs. Only then will they be able to integrate into society and make it more welcoming and compassionate! Every gesture of solidarity makes a difference. Together, we can create a place where everyone feels welcome, protected, promoted, and integrated, as God our Father wishes. We thank everyone involved in this project and hope this directory will be a valuable tool for all those looking for support and hope.

Sr. Neide Lamperti, mscs

Co-ordinator of SACBC Migrants, Refugees and Human Trafficking Office





1 SOUTH AFRICA


1.1 GOVERNMENT SERVICES

NATIONAL GOVERNMENT


Department of Home Affairs - Ministry of Home Affairs


 Hallmark Building, 230 Johannes Ramokhoase, Sehume Street, Pretoria, Gauteng, 0001, South Africa

 Department of Home Affairs, Private Bag X114, Pretoria, 0001

 012 406 2500

 <https://goo.gl/maps/62tHn>

 Custodianship of refugee affairs, administers admissions into the country, determines residency services, policy directives and status of foreigners and issuing permits thereof. Hon Dr Pakishe Aaron Motsoaledi is the Minister of Home Affairs of the Republic of South Africa.


 0800 60 11 90


 hacc@dha.gov.za


 minister@dha.gov.za


Deputy Minister: Hon. Mr Njabulo Nzuza

Director General of Home Affairs:

 Hallmark Building, 230 Johannes Ramokhoase corner Thabo, Sehume Street, Pretoria, Gauteng, 0001, South Africa

 0800 60 11 90/ 12 406 7070/ 072 362 9142


 012 810 7311

 directorgeneral@dha.gov.za

thomas.sigama@dha.gov.za


Deputy Director General Finance

 Gordon.hollamby@dha.gov.za
Pretoria, Gauteng, South Africa.

 012 406 4377/ 071 640 8388


Deputy Director General: Head Communication Services

 mayihlome.tshwete@dha.gov.za

 012 432 6621 / 072 869 2477
Pretoria, Gauteng, South Africa.


Deputy Director General: Immigration Services

 Jackson.mckay@dha.gov.za

 012 406 2697 / 082 442 8998
Pretoria, Gauteng, South Africa.


Deputy Director General: Learning Academy

 nkidi.mohoboko@dha.gov.za

 012 406 4933 / 076 522 4636
Pretoria, Gauteng, South Africa.


Deputy Director General: Civic Services

 thomas.sigama@dha.gov.za

 012 4022167 / 082 442 8998
Pretoria, Gauteng, South Africa.


Deputy Director General: ICT

 Nhlanhla.mabaso@dha.gov.za

 012 406 4980
Pretoria, Gauteng, South Africa.

Deputy Director General: Counter Corruption & Security

 constance.moitse@dha.gov.za

 012 406 4422 / 082 956 5696
Pretoria, Gauteng, South Africa.

Deputy Director General: Institutional Planning and Support

 thulani.mavuso@dha.gov.za

 012 406 7070 / 082 330 1404
Pretoria, Gauteng, South Africa.

Directorate: Refugee Affairs



Map



Services




Operating Hours



Restrictions




Fees


 Hallmark Building, 230 Johannes Ramokhoase corner Thabo, Sehume Street, Pretoria, Gauteng 0001, South Africa


 mandla.madumisa@dha.org.za


 012 406 2543


Refugee Appeal Board of South Africa

 16th Floor Sanlam Middlestad Building, 252 Corner Andries & Pretorius Streets, Pretoria.


 The Secretary: Refugee Appeal Board, Pretmed Building, Private Bag X500, Pretoria, 0001


 012 320 1191


 012 320 1297


 The Refugee Appeal Board considers appeals made against the decision of the Refugee Status Determination Officers.

Standing Committee on Refugee Affairs


 16th Floor Sanlam Middlestad Building, 252 Corner Andries and Pretorius Street, Pretoria


 012 320 0961


 012 320 1723


 Reviews manifestly unfounded decisions on asylum claims and reviews the work of status determination officers.


Department of Social Development

 134 Pretorius Street, HSRC Building, Pretoria

 Private Bag X901, Pretoria, 0001


 012 312 7500 / 7653


 012 312 7988


 The government department responsible for social assistance and the care of vulnerable persons, such as unaccompanied minors.

NORTH WEST PROVINCE


Department of Home Affairs (Klerkdorp Regional Office)


 OR Tambo 50A, Klerkspoort, Mmabatho


 018 462 6720

 018 462 1933

Department of Social Development


 Provident Building, 4th Floor, University Drive, Mmabatho, 2735


 018 387 0255 / 3497 / 0281 / 3434


 018 384 5521 / 6219

EASTERN CAPE PROVINCE


Department of Home Affairs Refugee Reception Office

 KIC 5 Sidon Street, North End, Port Elizabeth


 041 403 7412 /13


 041 403 7433


 Sipho.Lucas@dha.gov.za

 Accepts all applications for asylum in this region.


Department of Home Affairs (Regional Office)


 Old Etata Building, Corner Owen and Leeds Road, Umtata


 047 531 1955

 047 531 2060


Department of Home Affairs (Queenstown District Office)


 Hexagon Hotel, Corner Cathedral Way and Zeiler Street, Queenstown

 045 839 2109


 045 839 2170


Department of Social Development (Port Elizabeth)


 Corner Stroon and Matie Street, Stoodale

 041 406 5700


Department of Social Development (Provincial Office)


 Dukumbana Building, Independent Building, Bisho, Eastern Cape

 040 608 5806

 040 639 1644


South African Police Services


 Corner Lennox and Mount Streets, Mount Croix, Port Elizabeth


 041 394 6326

LIMPOPO PROVINCE

Department of Home Affairs (Regional Office)

 Library Gardens, Corner Grobler and Schoeman Street, Polokwane


 015 963 2269

 015 291 5104

Department of Home Affairs Musina Refugee Reception Office (RRO)


 8 Harold Grenfell Road, Musina, 0900


 015 534 5300 / 083 852 0104

 015 534 2886


 jimmy.malemela@dha.gov.za

Department of Home Affairs (Beitbridge Port Control - Border Post)


 015 530 0067

 015 530 0070


Department of Social Development

 Dept. of Health and Social Development Building, 18 College Street, Polokwane


 015 293 6004 / 6054 / 6011

 015 293 6150 / 6060 / 6170

South African Public Police Service (Musina)


 015 534 7400


South African Public Police Service (Beit Bridge)


 015 534 7626

MPUMALANGA PROVINCE


Department of Home Affairs (Nelspruit Regional Office)


 Corner Henshall and Brander Streets, Nelspruit


 013 753 3131

 013 752 5250


Department of Home Affairs (Witbank Regional Office)


 Justice Avenue, Witbank, 1035


 013 656 7577

 013 656 4834

Department of Social Development

 7 Government Boulevard, Riverside Park, Ext 2, Nelspruit


 013 766 3098 / 3253


 013 766 3475 / 3464


NORTHERN CAPE PROVINCE

Department of Home Affairs (Kimberley Regional Office)

 9 New Public Building, Main Road, Kimberley, 8300

 Private Bag X5009

 053 839 5400

 053 831 4836

Department of Home Affairs (Upington Regional Office)



Map



Services







Operating Hours






Restrictions



Fees


 34/38 Mark St, Uppington, 8801
 Private Bag X5009, Uppington, 8800
 054 332 3117
 054 332 4799

Department of Social Development

 Mimosa Complex, Barkley Road, Homestand, Kimberley, 8300
 053 807 5600
 053 807 5603 / 871 1062

WESTERN CAPE PROVINCE




Department of Home Affairs Refugees Reception Office (Was Closed but court Ruled it to open by July 2013)

 142 Voortrekker Road, Maitland
 012 395 4143 / 082 805 2765
 086 670 4434
 thembi.ndlovu@dha.gov.za
 Receives asylum applications in the Cape region.

Department of Home Affairs (Cape Town Regional Office)


 Faircape Building, 56 Barrack Street, 8001, Cape Town, 5th Floor, Customs House, Fore Shore, Cape Town, 8000
 021 468 4503
 021 461 7686
 (NIB) 021 468 4505
 (NIB) 021 462 1148

Department of Home Affairs (Cape Town International Airport Port of Entry)





 alex.kemp@dha.gov.za
 021 935 5900 / 076 481 4562
 021 935 5912

Department of Home Affairs (Cape Town Harbour)

 carlyn.hewitson@dha.gov.za




 021 421 1007 / 021 401 9099 / 082 350 6420

Department of Social Development




 Union House, 14 Queen Victoria Street, 8001, Cape Town
 021 483 5045
 Head of Dept: 021 483 3083 / 3125
 021 483 4783
 Provides assistance and social grants to vulnerable people

KWAZULU NATAL PROVINCE



Department of Home Affairs Durban Refugee Reception Office (RRO)

 132 Moore Street, Durban
 031 362 1205 / 021 424 5645
 031 362 1220
 Receives all applications for asylum in the KwaZulu - Natal region.




Department of Home Affairs (Regional Office)

 2nd Floor, United Building, 181 Church Street, Pietermaritzburg
 039 345 4177
 039 345 5079

Department of Home Affairs (Durban Harbour)


 vanu.naidoo@dha.gov.za
 031 366 2529 / 082 940 0561



Richards Bay Harbour

 muzi.sarilla@dha.gov.za
 035 780 8000/1/3/4/5/7
 035 789 1369


Department of Social Development (Durban Office)





 Room 139, 1st Floor, Esplanade
Government Building, Corner Stanger and
Victoria Embarkment

 031 360 5444
 031 337 5914


Department of Social Development (Provincial Office)

 208 Hoosen Haffeejee, Pietermaritzburg,
KwaZulu-Natal


 033 264 5400
 033 264 5435

GAUTENG PROVINCE


Home Affairs Gauteng Provincial Manager:

 Braamfontein, Gauteng, South Africa



 albert.matsaung@dha.gov.za

 011 242 9003 / 082 887 9293 / 011 659
1227 / 8 / 9

Lindela Repatriation Centre (Home Affairs)



 10 Tom Muller Road, Krugersdorp
West, Gauteng, 1742, South Africa

 job.jackson@dha.gov.za

 011 662 0521 / 0520 / 083 852 0104
 011 660 1305 / 011 665 5522

Department of Home Affairs (OR Tambo International Airport Control)

 OR Tambo Airport Road, Kempton
Park, Johannesburg

 011 941 6200 / 1627
 011 390 1015

Lanseria Airport: Immigration Services



Lanseria, Gauteng, South Africa.

Department of Home Affairs (Johannesburg Regional Office)

Operations – Johannesburg Metro



 lungile.mkhulise@dha.gov.za

 New Government Building, Corner
Harrison and Plein Streets

 011 639 4000
 011 834 6623



Johannesburg Local Office

 leslie.ramonetha@dha.gov.za

 011 792 0192 / 072 621 8449
 011 792 2760 / 011 792 1454

Randburg Medium Office

 lehasa.lekalakala@dha.gov.za

 011 786 2940 / 1 / 2 / 3
 011 887 0515



Alexandra Medium Office

 thiru.moodali@dha.gov.za

 011 938 3296 / 072 919 9586



Maponya Medium Office

 ruth.nthate@dha.gov.za

 011 279 7300
 011 766 2079

Roodepoort Medium Office



 pearl.poto@dha.gov.za

 011 936 5666 / 079 519 4377
 011 936 5753

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 johan.broodryk@dha.gov.za

Orlando West

 011 933 1412
 011 933 4408

Bara Mall Local Office Small

 aubrey.makgopela@dha.gov.za

Diepkloof



Map



Services





Operating Hours



Restrictions





Fees

 011 988 6872
 011 988 6872



Dobsonville Local Office Small

 minky.ubusi@dha.gov.za
 Dobsonville

 011 342 2543
 011 342 3685


Eldorado Park Local Office Small

 aubrey.makgopela@dha.gov.za
 Eldorado Park


 011 211 4314
 011 855 0197


Ennerdale Local Office Small

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 Ennerdale

 011 261 0708



Ivory Park Local Office Small

 thiru.moodali@dha.gov.za
 Ivory Park

 011 211 6010

Lenasia Local Office Small

 aubrey.makgopela@dha.gov.za
 Lenasia



 011 213 2928
 011 213 2928

Orange Farm Local Office Small

 makgitla.selepe@dha.gov.za
 Orange Farm



District Manager: Operations – West Rand and Sedibeng district

 lerato.afilaka@dha.gov.za
 Randfontein, Gauteng, South Africa


 011 660 3186 / 5766
 011 665 5522



Krugersdorp Medium Office

 vellah.marumo@dha.gov.za

 018 788 3246 / 071 866 4160
 018 787 2954



Carltonville Medium Office

 brennan.adams@dha.gov.za
 Oberholtzer

 016 430 0209
 016 430 0240



Vereeniging Local Office

 dominic.mosia@dha.gov.za

 016 910 0300 / 11 / 082 806 8748
 016 910 0353



Vanderbijpark Medium Office

 violet.mofokeng@dha.gov.za

 016 341 6333 / 082 546 9879
 016 341 6335



Heidelberg Medium Office

 mabusane.sejane@dha.gov.za

 016 430 0219 / 083 469 9557
 086 746 1609 / 016 439 9240

Evaton Medium Office

 johannes.motlatla@dha.gov.za

 016 988 1372
 016 988 1304 / 1247



Sebokeng Medium Office

 alice.latha@dha.gov.za

 011 414 5711

Mohlakeng Local Office Small


 lepolisa.lekekela@dha.gov.za


 011 693 5284 / 011 693 4007
 011 693 1039



Randfontein Local Office Large


 nozuko.makapela@dha.gov.za

 018 788 3246

 018 787 2954


Khutsong Local Office Small

 johannes.lekekela@dha.gov.za

 011 410 7490

Kagiso Local Office Small


 kelopile.morake@dha.gov.za

 011 437 1602 / 082 807 4491


District Manager: Operations – Ekurhuleni Metro

 mamokubung.moeketsi@dha.gov.za

Germiston

 011 452 4014 / 5 / 084 826 3790


Edenvale Medium Office

 tsakani.hlungwani@dha.gov.za

 011 917 7681


Boksburg Medium Office

 ngwako.ramaroka@dha.gov.za

 011 869 8502 / 073 576 1474

Alberton Medium Office


 elias.mokoena@dha.gov.za

 011 730 9800 / 011 730 9826 / 082 807 4601

Springs Large Office

 tlawaelo.modisane@dha.gov.za

 011 730 4306 / 072 610 4465


 086 697 8850

Nigel Medium Office

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Brakpan Medium Office

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 011 744 8800


Benoni Medium Office

 eunice.gcule@dha.gov.za

 011 975 9335

Kempton Park Medium Office


 ntebatse.matenche@dha.gov.za


 011 437 1617 / 082 885 5213


Germiston Large Office

 godfrey.mabusela@dha.gov.za

Department of Social Development


 Thusanang Building, 69 Commissioner Street, Johannesburg


 011 355 7687 / 7977 / 7878

 011 355 7694 / 7753

Johannesburg Family Court/Regional Civil Court


 15 Market Street, Johannesburg

 011 241 6831


 Adjudicates on family law matters, assists in instituting divorce proceedings.

Civil Section of the Johannesburg Magistrates Court

 Corner Fox & Ntemi Piliso streets, Marshalltown, Johannesburg

 011 491 5097

City of Joburg Migrants Help Desk Migration Sub Unit head: Robinson Sathekge (Mr)

 CJ Cronje Building, 80 Loveday Street, Johannesburg



Map



Services



Operating Hours





Restrictions




Fees


 011 376 8684 / 076 503 9730
 011 376 8593
 robinsonS@joburg.org.za

Region C Office


 100 Christiaan De Wet Road, Florida Park
 011 761 0270 / 7

 Assists migrants with accessing government services in Johannesburg and general advice to migrants.




Department of Home Affairs Refugee Reception Office (Marabastad)

 Corner E'skia Mphahlele and Struben Street, Pretoria West
 012 795 4174 / 082 808 6609


 Sibonelo.manana@dha.gov.za / Mfundo.ngozwane@dha.gov.za

 Accepts asylum applications from SADC nationals to help alleviate pressure at other Refugee Reception Centres.




Tshwane Interim Refugee Reception Office (Pretoria Show grounds)

 203 Souter Street, Pretoria Show grounds, Pretoria
 012 395 4143 / 074 134 9406
 012 327 5782 / 086 579 7823




 Mfundo.ngozwane@dha.gov.za

 Receives asylum applications in the Pretoria area.


Department of Home Affairs (Pretoria Regional Office)

 3rd Floor, Sentrakor Building, Pretorius Street, Pretoria
 012 324 1860 / 74
 012 326 8328




District Manager: Operations – Tshwane Metro

 baba.mlenzana@dha.gov.za
 Pretoria North
 012 395 4307 / 082 902 8853
 086 546 5118




Pretoria Regional Office

 joyce.ncalo@dha.gov.za
 012 663 6084 / 076 920 0523



Centurion Medium Office

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 012 840 2060


Mamelodi Medium Office

 kgomotso.masekela@dha.gov.za
 Mahube Valley, Mamelodi
 012 734 1016

Cullinan Medium Office

 ziphora.chauke@dha.gov.za
 Cullinan
 012 703 0146 / 076 410 5742


GaRankuwa Medium Office

 henry.madalane@dha.gov.za
 012 702 8785 / 95



Mabopane Medium Office

 betty.machele@dha.gov.za
 012 797 2011 / 3

Soshanguve Medium Office

 012 717 2994 / 072 194 4138


Temba Medium Office


 elias.matjabe@dha.gov.za
 Hammanskraal
 012 542 9200 / 1 / 082 881 9798


Akasia Large Office

 andrew.masemola@dha.gov.za

Pretoria Sexual Offences Court

 Corner Francis Baard and Sophie de Bruyn Street, Pretoria

 012 319 4000

 012 319 4174



Map



Services



Operating Hours



Restrictions





Fees


1.2 STATUTORY BODIES

GAUTENG PROVINCE


South African Human Rights Commission - Johannesburg

 33 Hoofd Street, Braampark Forum 3, Braamfontein, 2198, Johannesburg


 011 877 3750 / 3600


 011 877 3750

 info@sahrc.org.za

 Addresses human rights violations and seeks redress for such violations through monitoring, advocacy, education and training.


South African Human Rights Commission (Head Office)


 Sentinel House, Sunnyside Office Park, 32 Princess of Wales Terrace, Parktown, Johannesburg, South Africa 2001.

 0118773600


 <https://www.sahrc.org.za/index.php/about-us/what-we-do>

The Public Protector


 Public Protector House, Hillcrest Office Park, 175 Lunnon Street, Hillcrest, 0083, Pretoria

 Office of the Public Protector, Private Bag X677, Pretoria, 0001


 012 366 7000 / 0800 112 040

 012 362 3473 / 086 575 3292

 registration2@pprotect.org

 Receives and investigates complaints from the public against government agencies or officials, and has the power to recommend corrective action and to issue reports.


South African Human Rights Commission - Gauteng Office


 27 Stiemens Street, Braamfontein


 011 877 3600 / 082 059 6520


 GPComplaints@sahrc.org.za

Commission on Gender Equality


 2 Kotze Street, Old Women's Jail, East Wing, Constitution Hill, Braamfontein, Johannesburg

 P.O. Box 32175, Braamfontein, 2017


 011 403 7182


 011 403 7188


 cgeinfo@cge.org.za

 Promotes gender equality and makes recommendations on any laws and policies which affect gender equality.

Commission for Conciliation, Mediation and Arbitration


 CCMA National Office, 28 Harrison Street, Johannesburg 2001


 Private Bag X94, Marshalltown 2017


 011 377 6650 / 6600 / 011 834 7351

 ho@ccma.org.za

 CCMA House
127 Corner Fox & Eloff Streets
Next to Ghandi Square


 011 220 5000


 011 220 5101/2/3/4/5

 Advises on labour rights and codes of good practice in terms of the Labour Relations Act, and mediates in labour related disputes.


Independent Police Investigative Directorate (formerly Independent Complaints Directorate)

 City Forum Building, 114 Madiba Street, Pretoria

 Private Bag X941, Pretoria, 0001

 012 399 0000




 012 326 0408



complaints@ipid.gov.za



www.icd.gov.za

 Investigate rights violations by the police.

Gauteng Rental Housing Tribunal



Room 215, Sanlam Plaza East, Pretoria




012 358 4403 / 358 4291 / 0860 4288

364



086 513 2194

 Deals with all types of illegal or unfair practices relating to the landlord / tenant relationship.

South African Qualifications Authority



SAQA House, 1067 Arcadia Street, Hatfield, Pretoria



Postnet Suite 248, Private Bag X06, Waterkloof, 0145




012 431 5000 / 086 010 3188



012 431 5039 / 5147



customerscare@saqa.co.za

 Provides information regarding the evaluation of foreign qualifications.

South Africa Social Security Agency



501 Prodinsa Building, SASSA House, Pretorius Street, Pretoria, 0083




Private Bag X55662, Arcadia, Pretoria, 0083



012 400 2000



GrantEnquiries@sassa.gov.za

 Provides information regarding the evaluation of foreign qualifications.

FREE STATE PROVINCE

South African Human Rights Commission



1st Floor, 50 East Burger Street, Bloemfontein



051 447 1130



051 447 1128



akhompeli@sahrc.org.za



Create awareness of human rights, protect, monitor, and promote the observance of human rights.

South African Human Rights Commission - Free State



18 Kellner Street, Bloemfontein



051 447 1130



086 620 8096



FSCComplaints@sahrc.org.za

EASTERN CAPE PROVINCE

South Africa Human Rights Commission



4th Floor, Oxford House, 86-88 Oxford Street, East London, 5200



043 722 7821



053 722 7830



ymvovo@shrc.org.za

South African Human Rights Commission - Eastern Cape.



3-33 Phillip Frame Road, Phase 4B, Waverly Park, Chiselhurst, East London, 5247.



043 722 7828 / 21 / 25



086 635 6898



ECCComplaints@sahrc.org.za

LIMPOPO PROVINCE

South African Human Rights Commission



1st Floor, Office 102, Library Gardens Square, Corner Francis Baard and Gliber Street, Polokwane



015 291 3500/4



015 291 3505



mngobeni@shrc.org.za



Map



Services



Operating Hours







Restrictions



Fees

South African Human Rights Commission - Limpopo

-  29A Biccard Street, Polokwane
-  015 291 3500
-  086 608 4097
-  LPComplaints@sahrc.org.za

MPUMALANGA PROVINCE

South African Human Rights Commission

-  45 Mark & Scot Road, Ancorley Building, Upington
-  054 332 3993/4
-  054 332 7750
-  mmuntingh@sahrc.org.za

South African Human Rights Commission




-  Carltex Building, 32 Bell Street, Nelspruit
-  013 752 5870
-  013 752 6890
-  Public services on human right protection.

South African Human Rights Commission - Mpumalanga

-  20 Paul Kruger Street Nelspruit, Absa Square Building, Lower Ground floor.
-  013 752 5890/5870
-  086 548 0929
-  MPComplaints@sahrc.org.za





NORTHERN PROVINCE

South African Human Rights Commission





-  North West Provincial Office, No.170 Klopper Street, Rustenberg, 0299
-  014 592 0614 / 1412
-  014 594 1069

-  pnochadibane@sahrc.org.za

South African Human Rights Commission - Northern Cape

-  50 Mark and Scott Road, Ancorley Building, Upington
-  054 332 3993/4
-  086 416 2980
-  NCComplaints@sahrc.org.za

South African Human Rights Commission - North West

-  25 Heystek Street, Rustenburg
-  014 592 0694 / 063 728 8544
-  086 747 5111
-  NWComplaints@sahrc.org.za

KWAZULU NATAL PROVINCE




South African Human Rights Commission

-  1st Floor, Victoria Embankment, Durban
-  031 304 7323/4/5
-  031 304 7323
-  Idlamini@shrc.org.za

South African Human Rights Commission - KwaZulu-Natal

-  First Floor, 136 Margaret Mncadi, Durban
-  031 304 7323
-  086 439 3581
-  KZNCComplaints@sahrc.org.za


Commission for Gender Equality


-  Commercial City Building, 12th Floor, 40 Dr. AD Xuma Road, Durban
-  031 305 2105
-  031 307 7435

Commission for Conciliation, Mediation and Arbitration (CCMA)




 Embassy Building, 1st Floor
Registrations & 7th Floor Hearings, 199
Smith Street, Durban 4001


 031 362 2300 / 368 7387


 031 368 7407 / 031 368 7387


 kzn@ccma.org.za


Independent Complaints Directorate (ICD)


 The Marine Building, 3rd Floor, 22
Dorothy Nyembe Street, Durban


 031 310 1300

 031 305 8214

 08:00 - 16:30

 Coner Mazzur & Petrusa Road, 1st
Floor, Fintrust Building, Bellville, Cape
Town


 021 941 4800


 021 949 3196


 westerncape@ipid.gov.za

Commission for conciliation, Mediation and Arbitration

 78 Darling Street, Cape Town


 021 469 0111


 021 465 7193 / 7


 Assists in the event of unfair labour
practices.

WESTERN CAPE PROVINCE


South African Human Rights Commission - Western Cape Office


 7th Floor ABSA Building, 132 Adderley
Street, Cape Town


 021 426 227

 021 426 2875


Commission for Gender Equality


 5th Floor ABSA Building, 132 Adderley
Street, Cape Town

 021 426 4080/3

 021 424 0549

South African Human Rights Commission - Western Cape

 3rd Floor, One Thibault Building, 1
Long Street, Cape Town

 0723626467

 WCComplaints@sahrc.org.za

Independent Police Investigative Directorate



Map



Services



Operating Hours




Restrictions





Fees

1.3 LEGAL SERVICES**FREE STATE PROVINCE****Bloemfontein Justice Centre (LAB)**

 2nd Floor, St Andrews Centre, 113 St. Andrew Street, Bloemfontein


 015 447 9915


 051 447 2106


 Provides free legal services to people who cannot afford private legal assistance.

Kroonstad Justice Centre (LAB)

 99 Murray Street, Kroonstad


 056 216 4800


 056 212 4522


 Provides free legal services to people who cannot afford private legal assistance.

Phuthadithjaba Justice Centre (LAB)

 Block E, FDC Building, Corner of Motlounge and Setai Streets, Phuthadithjaba


 058 713 5000


 058 713 5002


 Provides free legal services to people who cannot afford private legal assistance.

Welkom Justice Centre (LAB)


 Archiquant Building, 8 Heeren Street, Welkom


 057 357 2847


 057 357 1948


 Provides free legal services to people who cannot afford private legal assistance.

NORTHERN CAPE PROVINCE**Lawyers for Human Rights**


 River City Centre, Corner Hill and Scott Street, Upington


 054 331 2200


 054 331 2220


 Deals with farm workers but facilitates contact with LHR Johannesburg and Pretoria on migrants' rights project.

Colesberg Justice Centre (LAB)

 No. 8 Campbell Street, Colesberg, Upington


 051 753 2280


 051 753 2284


 Provides free legal services to people who cannot afford private legal assistance.

Kimberley Justice Centre (LAB)

 21 Phakamile Mabija, Kimberley


 053 832 2348


 053 832 2356

 Provides free legal services to people who cannot afford private legal assistance.


Upington Justice Centre (LAB)

 16 Weiderman Street, Upington, 8801

 054 337 9200


 054 337 9210


 paulm@legal-aid.co.za


 Provides free legal services to people who cannot afford private legal assistance.

LAB Springbok Satellite officer

 Portion of Old Royal Food, Corner of van Reibeck and Loop Street, Springbok


 027 718 2449

 027 718 2453

 Free legal services to people who cannot afford private legal assistance.


LIMPOPO PROVINCE**Lawyers for Human Rights**

 No. 10 Waston Street, Musina


 015 523 2203 / 072 369 8780 / 079 508 0124





 thabe@lhr.org.za

 Legal assistance to refugees and asylum - seekers, advocacy interventions on law and policy issues in Limpopo Province.


Musina Legal Advice Office

 1224 Rollet Kwinda Street, Extension 2 Nacefield, Musina 0900


 015 533 1002


 015 533 1002 / 086 540 2990


 Monday - Friday 08:30 - 16:00


 Paralegal assistance with all type of matters.

University of Venda School of Law Clinic


 Law School Building, University of Venda, Thohoyandou


 015 962 8637 / 015 962 8639


 015 962 8045


 Provides legal assistance to everyone including migrants.

University of Limpopo Law Clinic


 Ground Floor 0020, New R – Block, University of Limpopo, Polokwane


 015 268 3221


 015 265 3274

 Provides legal assistance to everyone including migrants.

Mamadi Advice Centre

 At Taaibosh Office (ask for the office of the chief) GaMamadi


 083 757 1620

 015 265 3274


 kopamp@yahoo.com


 Offers paralegal advice to South Africans and non- South Africans.

Makhado Justice Centre (LAB)


 Noor Gardens, Corner Krogh and Devenish Street, Makhado.


 015 519 1100


 015 519 1103


 Provides free legal assistance to people who cannot afford private legal assistance.

Polokwane Justice Centre (LAB)

 Pioneer Building, 52 Landdros Mare Street, Polokwane


 015 291 2429


 015 295 4386


 Provides free legal assistance to people who cannot afford private legal assistance.

Modimolle Justice Centre (LAB)


 Shop 8, Nyl Sake Sentrum, Nelson Mandela Street, Modimolle (Nylstroom)


 041 717 4977


 014 717 4980


 Provides free legal assistance to people who cannot afford private legal assistance.

Thohoyandou Justice Centre (LAB)


 Office 29, Law School Building, University of Venda, Thohoyandou


 P.O. Box 3550, Thohoyandou 0950


 015 962 6383


 Provides free legal assistance to people who cannot afford private legal assistance.

Tzaneen Justice Centre (LAB)

 2nd Floor, Tzaneen Crossing Mall, Corner of Lydenburg and Skirving Street, Tzaneen

 015 307 3129

 015 307 3113

 Provides free legal assistance to people who cannot afford private legal assistance.



Map



Services



Operating Hours








Restrictions



Fees

Nkunzi Development Association

-  105 Schoeman Street, Polokwane
-  015 297 6972
-  015 297 6975
-  08:00 – 16:30 (Mon-Thurs), 08:00 – 16:00 (Fri)
-  Deals with the issues of abuse of farm workers.

NORTH WEST PROVINCE




Klerksdorp Justice Centre (LAB)

-  3rd Floor, Room 333175, West End Building, Siddle Street, Klerksdorp
-  018 464 3022
-  081 562 8607
-  Provides free legal services to people who cannot afford private legal assistance.





Lichtenburg Justice Centre (LAB)

-  25 Bantje Street, Lichtenburg
-  018 632 7600
-  018 632 7609
-  Provides free legal services to people who cannot afford private legal assistance.





Mafikeng Justice Centre (LAB)

-  3rd Floor, East Gallery, Mega City Complex, Mmabatho
-  018 387 5111
-  Provides free legal services to people who cannot afford private legal assistance.



Potchefstroom Justice Centre (LAB)

-  2nd Floor, Royal Building, James Moroka Street, Potchefstroom
-  018 293 0045
-  018 297 7425
-  Provides free legal services to people who cannot afford private legal assistance.




Rustenburg Justice Centre (LAB)

-  Office 21 Tlhabane Community Complex, Tlhabane
-  014 565 5704
-  014 565 6821
-  Provides free legal services to people who cannot afford private legal assistance.



Vryburg Justice Centre (LAB)

-  71 Vry Street, Vryburg Mall, Vryburg
-  053 927 0095
-  053 927 0119
-  Provides free legal services to people who cannot afford private legal assistance.

Thlabolagang Advice Centre





-  1051 Van der Walt Street, Coligny
-  073 664 9748
-  Paralegal assistance.

Lethabong Legal Advice Centre

-  4411 Molapisi Street, Vula Section, Lethabong
-  012 270 1343/2353
-  012 270 2794
-  moeranej@wenmail.co.za
-  Capacity building on gender issues, HIV/AIDS and human rights. Paralegal services as well as referrals to legal organisations where necessary.

MPUMALANGA PROVINCE

Nelspruit Justice Centre (LAB)

-  Nedbank Centre, 30 Brown Street, Nelspruit
-  013 753 2154
-  013 755 1540
-  Provides free legal assistance to people who cannot afford private legal assistance.

Witbank Justice Centre (LAB)

📍 Witbank Vusani House, Aras Street,
Witbank

☎️ 013 656 5290

📠 013 656 5291

⚙️ Provides free legal assistance to people who cannot afford private legal assistance.

Ermelo Justice Centre (LAB)

📍 14 Jourbet Street, Ermelo

☎️ 017 819 7219

📠 017 819 7270

⚙️ Provides free legal assistance to people who cannot afford private legal assistance.

Bohlabela Advice Centre

📍 R40 Main Road, Bushbuck Ridge
(Behind Ansari shopping complex)

☎️ 013 799 1814

📠 013 799 1841

🕒 Mon - Fri 08:30 – 16:00

⚙️ Paralegal Advice.

Leandra Advice Centre

📍 1095 Freddy Butana Nkambule St

☎️ 017 683 1229 / 017 683 1501

📠 086 269 1256

🕒 Mon - Fri 08:30 – 16:00

⚙️ Paralegal Advice.

Nkomazi

📍 Stand no 788B Schoeman's Daal Trust,
Shongwe Mission, Nkomazi Municipality

📠 P.O. Box 1057, Shongwe Mission,
1331, Malelane

☎️ 013 781 0660 / 072 437 1283 / 072 600
4804

📠 086 546 2547

🕒 Mon - Fri 08:30 – 16:00

⚙️ Paralegal Advice.

WESTERN CAPE PROVINCE

University of Cape Town (UCT) Law Clinic

📍 Kramer Law School Building, 1 Stanley Road, Middle Campus, University of Cape Town, Rondebosch

☎️ 021 650 5652 / 2678 / 5581

📠 uctlawclinic@law.uct.ac.za /
fatima.khan@uct.ac.za

🕒 Mon - Wed 08h30 - 13h00

⚙️ Legal services advice to refugees and asylum seekers. Assistance with appeal hearings. Conducts interviews on behalf of UNHCR in Cape Town. Legal assistance to refugees and asylum-seekers, advocacy interventions on law and policy issues and status determination procedures in Western Cape Province.

ProBono Cape Town Branch

📍 Unit 1021, 2nd Floor, Westminster House, 122 Long market Street (Cnr. Adderley St.) Cape Town 8001

☎️ 087 470 0721

📠 086 665 6740

📠 infocpt@probono.org.za

🌐 <https://probono.org.za>

Craig Smith & Associates.

📍 Immigration Chambers, 10 Pepper Street, Suite 8, Cape Town, 8001.

☎️ 0214183810

📠 craig.@migrationlawyers.co.za

🌐 <https://www.migrationlawyers.co.za/refugee-status-services/>

Claude Leon Foundation.

📍 235 Main Road, Plumstead, 7800, Cape Town, South Africa



Map



Services




Operating Hours



Restrictions




Fees


 +27714235212


 billfrankel@kayacomm.com


 <http://www.leonfoundation.co.za/uct-refugee.htm>

Legal Resources Centre


 Greenmarket Place, 54 Shortmarket Street, Cape Town


 021 423 8285


 Mon - Fri 08h30 -13h00, 14h00 -16h45

 Legal assistance to refugees and asylum seekers in class actions or broad public interest matters.


Black Sash (Cape Town)

 3rd Floor, Matador Centre, 62 Strand Street, Cape Town


 021 425 3417


 021 425 3423


 info@blacksash.org.za

 The Black Sash works in three areas in the social protection arena, with an emphasis on women and children.

People Against Suffering, Suppression, Oppression and Poverty (PASSOP)


 37 Corner Main Road & Church Street, Wynberg, Cape Town

 021 762 7322


 086 517 6812


 office@passop.co.za

 www.passop.org.za

 Paralegal assistance with education, employment and health care rights. Networking assistance. Call or SMS for assistance.

PASSOP – People Against Suffering, Suppression, Oppression and Poverty.


 3 Hans Strijdom Avenue Lane, Tulbagh Centre Building (Room 413), Cape Town 8001.


 0214182838


 office@passop.co.za


 <https://www.passop.co.za/about-us>

Athlone Justice Centre (LAB)

 Melofin Centere, Old Klipfontein Road, Athlone


 021 697 5252


 021 697 5313


 Free legal assistance for people who cannot afford private legal assistance.

Caledon Justice Centre (LAB)

 19 Donkan Street, Caledon


 028 212 1815


 028 212 1826


 Free legal assistance for people who cannot afford private legal assistance.

Cape Town Justice Centre (LAB)


 60 St Georges Mall, Reserve Bank Building, Central Cape Town


 021 426 4074


 021 426 5766

 Free legal assistance for people who cannot afford private legal assistance.


George Justice Centre (LAB)


 Tommy Joubert Building, Corner Craddock and Courtenay Street, George

 044 802 8600


 Free legal assistance for people who cannot afford private legal assistance.


Stellenbosch Justice Centre (LAB)

 Eikestand Mall, 2nd Floor, Room 201, Stellenbosch


 021 882 9221





 021 882 9237


 Free legal assistance for people who cannot afford private legal assistance.

Vredendal Justice Centre (LAB)

 9 Dorp Street, Vredendal


 027 201 1030


 027 213 2627


 Free legal assistance for people who cannot afford private legal assistance.

Worcester Justice Centre (LAB)

 1st Floor, Nedbank Building, Corner High and Stockenström Street, Worcester


 023 348 4040


 023 348 4051


 Free legal assistance for people who cannot afford private legal assistance.

Lawyers for Human Rights (Cape Town)

 24 Burg Street


 021 424 4762


 021 424 7135


 Legal assistance on farm workers issues. Will facilitate migrants' issues by assisting in contacting LHR in Pretoria or Johannesburg.


KWAZULU NATAL PROVINCE


Lawyers for Human Rights

 Room S104 Diakonia, 20 Diakonia Avenue, Durban


 031 301 0531


 031 301 0538


 Mon – Friday 09:00 - 12:00


 Legal assistance with unlawful arrest, detention and deportation. Representation at appeals and reviews. Help with reunification, resettlement repatriation. Legal assistance to refugees and asylum-seekers, advocacy intervention on law and policy issues in Kwa - Zulu Natal.

Legal Resources Centre


 N240 Diakonia Centre, 20 Diakonia Avenue, Durban


 031 301 7572


 031 304 2823


 Takes up legal cases that would benefit a group of people.

ProBono.Org


 7th Floor, Salisbury Centre, Tower A, Suite 701-704, 347 – 351, Dr. Pixley Kaseme West Street, Durban 4001


 031 301 6178

 031 301 6941

 A legal clearing house that puts immigration in touch with private lawyers etc who may take on the matter for free.

Probono Durban Branch

 Unit 310, 3rd Floor, Cowey Park, 91-123 Problem Mkhize Road, Morningside, Durban 4000.


 (031) 301 6178


 dbninfo@probono.org.za


dbninfo@probono.org.za

 <https://probono.org.za/>


Black Sash (Durban)


 Diakonia Centre, 20 Diakonia Avenue, Durban


 031 301 9215


 031 305 2817

Durban Justice Centre (LAB)

 Salisbury House, 4th Floor, 332 Smith Street, Durban

 031 304 3290

 031 304 3564

 Provides free legal services for people who cannot afford private legal assistance.



Map



Services



Operating Hours





Restrictions





Fees

Empangeni Justice Centre (LAB)


 Mazule House, 7 Maxwell Street, Empangeni


 035 792 4949


 035 792 4954


 Provides free legal services for people who cannot afford private legal assistance.

Ladysmith Justice Centre (LAB)


 371 Marchison, Ladysmith


 036 638 2500


 036 637 5036


 Provides free legal services for people who cannot afford private legal assistance.

Pinetown Justice Centre (LAB)

 Upper Ground Floor, 28 Umdoni Centre, Crompton Street


 031 719 2700


 031 701 5880


 Provides free legal services for people who cannot afford private legal assistance.

Pietermaritzburg Justice Centre (LAB)

 183 Church Street, Pietermaritzburg


 033 394 2190


 033 342 2576


 Provides free legal services for people who cannot afford private legal assistance

Port Shepstone Justice Centre (LAB)

 Shepstone Mall, Aiken Street, Port Shepstone

 039 688 9600


 039 682 5908


 Provides free legal services for people who cannot afford private legal assistance.


Umlazi Justice Centre (LAB)

 V1333, Ithala Industrial Park,


Corner Road 1902 and Mangosuthu Highway, Umlazi


 031 918 8100


 031 906 1477


 Provides free legal services for people who cannot afford private legal assistance.

Verulam Justice Centre (LAB)


 Suite1, Ayesha Razak Centre, 23 Groom Street, Verulam


 032 533 1020 / 2654


 032 533 2651


 Provides free legal services for people who cannot afford private legal assistance.

Vryheid Justice Centre (LAB)


 Ground Floor Suite, ABSA Building, 199 A Church Street, Vryheid


 034 989 8300


 034 989 8311

 Provides free legal services for people who cannot afford private legal assistance.


EASTERN CAPE PROVINCE**Nelson Mandela University Refugee Rights Centre**

 Bird Street Campus, Nelson Mandela University, Port Elizabeth

 041 504 4705


 041 504 1674


 linton.harmse@nmmu.ac.za

 Provides free legal assistance to people who cannot afford private legal assistance. Legal assistance provided to refugees and asylum - seekers in Eastern Cape Province.

Legal Resource Centre


 116 High Street, Grahamstown

 046 622 9230

 046 622 3933


 09:00 - 16:30





 Takes up constitutional cases that would benefit a group of people.

Rhodes University Satellite Law Clinic (Queenstown)


 24 Ebden Street, Queenstown


 045 838 5600


 045 838 5271


 Free legal assistance focusing on farm worker/rural issues.

Black Sash (Port Elizabeth)

 Dorsham House, Corner Elizabeth and Govan Mbeki Avenue, PE


 041 487 3288


 041 484 1107


 Provides paralegal assistance to help secure grants and ensures administrative justice for people's rights - based information, education and training, community, monitoring, and advocacy in partnership.

Aliwal North Justice Centre (LAB)

 58 Smersret Streer, Aliwal North


 051 633 2530


 051 634 2662


 Provides free legal assistance for people who can't afford private legal assistance.

Butterworth Justice Centre (LAB)

 52 Blyth Street, Butterworth


 047 491 3271


 047 491 0904


 Provides free legal assistance for people who cannot afford private legal assistance.

East London Justice Centre (LAB)


 5th Floor, Oxford House, 86 Oxford Street, East London


 043 704 4700


 043 722 3503


 Provides free legal assistance for people who cannot afford private legal assistance.

Grahamstown Justice Centre (LAB)

 69 High Street, Grahamstown


 046 622 9350


 046 622 8873


 Provides free legal assistance for people who cannot afford private legal assistance.

Graff-Reinet Justice Centre (LAB)


 64 Church Street, Graff-Reinet


 049 807 2500


 049 892 6033


 Provides free legal assistance for people who cannot afford private legal assistance.

King Williams Town Justice Centre (LAB)


 2nd Floor, Old Mutual Building, Corner of Cathcart and MacClean Street, King Williams Town.


 043 604 6600


 043 642 4885


 Provides free legal assistance for people who cannot afford private legal assistance.

Mthatha Justice Centre (LAB)


 22 Durban Street, Mthatha


 047 501 4600


 047 531 4144

 Provides free legal assistance for people who cannot afford private legal assistance.

Queenstown Justice Centre (LAB)

 1st & 2nd Floor, Gentile Building, 2-4 Sheptstone Road, Queenstown

 045 807 3500

 045 838 4620



Map



Services




Operating Hours




Restrictions





Fees


 Provides free legal assistance for people who cannot afford private legal assistance.

Uitenhage Justice Centre (LAB)

 32-36 Baird Street, Uitenhage Central, Uitenhage 6230


 041 991 1811

 041 991 1814/05


 Provides free legal assistance for people who cannot afford private legal assistance.

GAUTENG PROVINCE


Lawyers of Human Rights - Refugee Rights Project


 Kutlwanong Democracy Centre, 357 Visagie Street, Pretoria 0002

 012 320 2943 / 4 / 5


 012 320 2949 / 320 7681

 jacob@lhr.org.za / patricia@lhr.org.za


 Mon - Thurs. 09:00 - 12:00 for intake.


 Legal assistance regarding unlawful arrest, detention and deportation, and repatriation. Assistance with asylum application procedures, appeals and reviews in case of rejected asylum application. Advice on family reunification, relocation and resettlement. Legal assistance to refugees and asylum-seekers, advocacy intervention on law and policy issues in Gauteng Kwa-Zulu Natal and Limpopo Provinces.

Chris Watters Attorneys.

 10 Penhurst Avenue, Bedfordview, Johannesburg, 2007, South Africa.


 mail@chriswatters.co.za


 +27114543309 / +27 (0)114541318 / +27 (0)866126429


 P.O. Box 28639, Kensington, Johannesburg, 2101, South Africa


 https://chriswatters.co.za/?page_id=6

Pretoria Justice Centre (LAB)


 Corner Church and Paul Kruger Street, 2nd Floor FNB Building, 179 Pretorius Street, Pretoria


 012 401 9200

 012 324 1950 / 012 326 5034


 Provides free legal services to people who cannot afford private legal assistance.

Zimbabwe Exiles Forum

 Kutlwanong Democracy Centre, C/O Lawyers for Human Rights, 357 Visagie Street, Pretoria 0001


 012 322 6969 / 072 639 3796


 zimexilesforum@gmail.com

 Access to documents, legal advice, human rights violation monitoring.


Ga-Rankuwa Justice Centre (LAB)


 Shop 23, Ga-Rankuwa City Centre


 012 7000 595


 Provide free legal services to people who cannot afford legal assistance.

University of Witwatersrand Law Clinic


 1 Jan Smuts Avenue, Braamfontein, Johannesburg

 Private Bag x3, Wits 2050, Johannesburg


 011 717 8562


 011 717 8519


 Mondays from 12h00 onwards.

 Provides legal assistance with asylum applications, appeals and reviews in case of rejected applications and other general legal advice.

Lawyers for Human Rights (LHR)

 4th Floor Heeregracht Building, 87 De Korte Street (Cnr Melle), Braamfontein


 011 339 1960

 011 339 2665




 joburg@lhr.org.za


 Monday – Thursday 08h00 – 13h00 for walk-ins.


 Provides legal assistance regarding unlawful arrest, detention and deportation. Also provides assistance with asylum application procedures, appeal and reviews in case of rejected asylum applications. Provides legal assistance to refugees and asylum-seekers, advocacy interventions on law and policy issues in Gauteng, Kwa-Zulu Natal and Limpopo provinces.

Legal Resources Centre


 Bram Fischer Towers, 15th and 16th Floor, 20 Albert Street, Marshalltown, Johannesburg

 P.O. Box 9495, Johannesburg, 2000

 011 836 9831


 011 834 4273


 info@lrc.org.za

 Assists with class action legal cases that impact big groups.

ProBono.org


 West Wing, 1st Floor, Women's Jail, Constitution Hill, 1 Kotze Street, Braamfontein, Johannesburg

 011 339 6080


 011 339 6077


 info@probono.org.za


 Thursday mornings only for refugee matters.

 A legal clearing house that puts immigrants in touch with private lawyers etc who may take on the matter for free.

Section 27

 87 De Korte Street, 1st Floor, Heerengracht Building, Braamfontein, Johannesburg


 011 356 4100

 011 339 4133


 info@section27.org.za


 Monday – Thursday 08h00 – 13h00 for walk-ins.


 www.section27.org.za


 SECTION 27 is a public interest law centre that seeks to influence, develop and use the law to protect, promote and advance human rights. The name is drawn from the section in the South African Constitution, which enshrines everyone's right to health care, food, water, and social security.

Johannesburg Justice Centre (LAB)


 Sedura Building, 41 Fox Street, Johannesburg


 011 870 1480


 011 838 6658

 Provides free legal aid to people who cannot afford private legal assistance.


Black Sash

 1st Floor Khotso House, 25 Anderson Street, Marshalltown


 011 834 8361 / 5


 011 492 1177


 info@blacksash.co.za

 Provides paralegal assistance to help secure grants and ensures administrative justice for people's rights-based information, education and training; community monitoring; and advocacy in partnership.

Tshwaranang Legal Advocacy Centre to End Violence against Women

 9th Floor, OPH Building, 112 Main Street corner Eloff Street, Near Ghandi Square, Marshalltown

 011 331 0088 / 011 403 4267 / 011 403 8230

 011 403 4275

 reception@tlac.org.za



Map



Services




Operating Hours




Restrictions




Fees


 Monday – Friday 08h30 – 16h00. It is better to make an appointment.


 Legal counselling / advice on domestic violence, sexual offences, maintenance, custody access.

Alexandra Justice Centre (LAB)


 650 Louis Botha Avenue, Kew


 011 786 3603


 011 786 0862


 Provides free legal assistance to people who cannot afford private legal assistance.


Benoni Justice Centre (LAB)

 Bedford Court, 23 Tom Jones Street, Benoni 1501


 P.O. Box 2972, Benoni 1500


 011 491 1081 / 011 420 2097


 086 657 9956


 Provides free legal assistance to people who cannot afford private legal assistance.

Germiston Justice Centre (LAB)


 9th Floor, Standard Bank Towers, President Street, Germiston.


 011 872 1227


 011 825 7987 / 872 1527


 Provides free legal advice to people who cannot afford private legal assistance.

Krugersdorp Justice Centre (LAB)


 3rd Floor, ABSA Building, Corner of Human Street and Kruger Street, Krugersdorp


 011 660 2335


 011 660 2050 / 7979

 Provides free legal advice to people who cannot afford private legal assistance.


Soweto Justice Centre (LAB)

 Elize Muller Av, Roodepoort Road, Dobsonville


 011 988 9011


 011 988 8975


 jeffs@legal-aid.co.za


 Provides free legal advice to people who cannot afford private legal assistance.

Vereeniging Justice Centre (LAB)

 8 Jasmine Mansions, Corner of Leslie and Senator Marks Avenue, Vereeniging

 016 421 3527





 016 421 4287

 Provides free legal advice to people who cannot afford private legal assistance.





1.4 FOOD, SHELTER AND OTHER BASIC NEEDS

FREE STATE PROVINCE





Adventist Development and Relief Agency (ADRA)

-  2 Link Road, Bloemfontein
-  051 430 4069
-  051 430 1502
-  Crisis assistance, basic humanitarian needs (food and non-food items), transportation assistance.

South African Red Cross Society




-  Van Der Merwe, Rooderwal, 9300, Bloemfontein
-  051 448 1259
-  051 448 1275
-  May be able to provide emergency humanitarian assistance. Please call the office beforehand.

Anchor of Hope

-  8 Tannery Road Hamilton, Bloemfontein, South Africa.
-  083 325 1899
-  [ingodwetrust.swart@gmail.co.za / info@anchorofhope.co.za](mailto:ingodwetrust.swart@gmail.co.za/)
-  <https://anchorofhope.co.za/>




LIMPOPO PROVINCE

Future Families (FF)- Musina Office




-  10 Harper Street, Musina
-  082 671 9166
-  Social assistance: Food, shelter/accommodation, hygiene material for women & men, core relief items, access and referrals to health and HIV services, education (sensitization campaigns, early childhood, primary, secondary), grants for chronically ill/disabled, UASC's, vulnerable youth and elderly, psycho - social

counselling, funeral contributions, identification of UASC's, BIAs & BIDs for UASC's assistance to SGBV survivors, provided to refugees and asylum - seekers in Limpopo Province.





Children Resource Centre, Musina

-  Rollet Kwinda, Ext 2 Musina
-  015 534 3413
-  Works with unaccompanied migrant children around Musina.

Tohoyandou Children's House

-  Tohoyandou Block, Thunda Maria Road
-  015 962 1524 / 078 632 4747
-  Provides shelter facilities and looks after all children without parents including migrant children around Tohoyandou area.

South African Red Cross Society (Mokopane)

-  56 Klerk Street, Mokopane
-  015 491 3916
-  015 491 8210
-  georgemamabolo@gmail.com
-  May be able to provide emergency humanitarian assistance. Please call the office beforehand.

EASTERN CAPE PROVINCE

Agency for Refugee Education, Skills Training & Advocacy (ARESTA - Eastern Cape)

-  15 St Mathews Road, Belgravia, East London
-  043 722 1853
-  vuyo.aresta@gmail.com
-  Social assistance and social cohesion activities: Access to health care services, education (English language training)



Map



Services



Operating Hours



Restrictions




Fees


income - generation activities (Xhosa language training) and advocacy interventions (seminars, events, radio campaigns) to improve public attitude towards refugees and asylum - seekers in Western and Eastern Cape Provinces.

Cape Town Refugee Centre (CTRC) Port Elizabeth Office


 30 Pearson Street, Port Elizabeth


 041 582 1787


 fwamba@ctrc.co.za


 Social assistance: Food, shelter/accommodation, hygiene material for women & men, core relief items, access and referrals to health and HIV services, education (sensitization campaigns, early childhood, primary, secondary), grant for chronically ill/disabled, UASCs, vulnerable youth and elderly, psycho-social counselling, funeral contributions, identification of UASCs, BIAs & BIDs for UASCs, assistance to SGBV survivors, self-reliance activities (business skills training, vocational skills training and certification of qualifications) provide to refugees and asylum - seekers in Eastern Cape Province.

Nelson Mandela University - Refugee Right Centre


 Missionvale Campus, Institute for Law in Action (ILA), Faculty of Law, RRC Building, Cuyler Street Central, Missionvale, Port Elizabeth 6069


 041 540 1310


 041 504 9094

 Provides pro-bono legal services and support to refugees, asylum seekers and migrants.

Sex Workers Education and Advocacy Taskforce (SWEAT)


 1st Floor office No 3, Frere Square, 58 Frere Road, Vincent, East London


 074 124 0547

 SWEAT establishes visibility of the struggle for a legal and safe adult sex work industry where sex work is acknowledged as work, and where sex workers have a strong voice, which informs and influences wider social debates. SWEAT campaigns for the inclusion of sex workers as respected and valued members of society. Sex workers as strongly inform our work. SWEAT's core objective is to provide sex workers with health and rights services while advocating for sex work to be decriminalised in South Africa. We do this through our programme areas. Sex worker Empowerment and Enabling Environment (SWEEP), Advocacy and law Reform as well as Sisonke movement building.

Project for Conflict Resolution and Development


 63 Heugh Street, Walmer, Port Elizabeth


 041 581 2414 / 041 581 2417


 Facilitates processes that enable disadvantaged, at-risk communities and organisations to positively deal with conflict and transformation.

South African Red Cross Society (Port Elizabeth)


 18 Bain Street, Port Elizabeth

 041 585 6745


 041 586 4334


 Tracing services (exchange of family news through Red Cross Societies in various countries). Assistance in reuniting vulnerable persons, such as unaccompanied minors (up to age 18 years) or elderly persons with their families in host country (or in South Africa), requests for school, university, birth, marriage or death certificates.


South African Red Cross Society (East London)

 16 St. Marks Road, Southernwood, East London



 043 722 2400

 043 743 9033


 Tracing services (exchange of family news through Red Cross Societies in various countries). Assistance in reuniting vulnerable persons, such as unaccompanied minors (up to age 18 years) or elderly persons with their families in host country (or in South Africa), requests for school, university, birth, marriage or death certificates.

KWAZULU NATAL PROVINCE

Dundee Christian Churches Crises Centre.


 17 Birkett Street, Dundee, 3000


 034 212 5465 / 079 522 2398


 086 562 6076

 cc@dundeekzn.co.za

Refugee Social Services


 Room N242, Diakonia Centre, 20 Diakonia Avenue, Durban


 031 310 3574

 086 602 1690




yasmin@refugeesocialservices.co.za/ayesha
@refugeesocialservices.co.za


 Mon 08:30 is orientation for newcomers to the centre. Come with asylum documentation.


 Social assistance : Food, shelter/accommodation, hygiene material for women & men, core relief items, access and referrals to health and HIV services, education (sensitization campaigns, early childhood, primary, secondary, English and French language training), grant for chronically ill/disabled, UASCs, vulnerable youth and elderly, psycho social counselling, funeral contribution, identification of UASC's, BIAs & BIDs for UASCs, assistance to SGBV survivors, self - reliance activities (business skills training, vocational skills training and certification of qualifications) and

community mobilisation activities provided to refugees and asylum-seekers in Kwa- Zulu Natal Province.


Refugee Social Services (Pietermaritzburg Office)


 4 Burger Street, The Old Prison, Pietermaritzburg

 031 310 3578


 Same as those offered at Durban Office.

Zoe-Life Innovation Solution (ZL)

 4 Burger Street, The Old Prison, Pietermaritzburg


 031 267 0080


 stephanie@zoe-life.co.za/mike@zoe-life.co.za

 Social cohesion activities: conducting of social cohesion dialogues, community mobilization through media platforms, workshops on the rights of refugees and asylum - seekers, provision of art and photography training courses, as well as family support, workshops for refugees, asylum - seekers and South African, mapping of and vulnerability assessments and psycho - social counselling for refugees and asylum - seekers in Kwa-Zulu Natal and Gauteng Provinces.

KwaZulu Natal Refugee Council


 Ground Floor, Industry Building House 424 Suite, 59 Diakonia Avenue, Durban

 031 304 9456 / 083 683 8297

 086 581 7529

 stephanie@zoe-life.co.za/mike@zoe-life.co.za

 Daily 08:30-16:30

 Networking and advocacy with refugee organisations. Skills management.

Angels Care KZN



Map



Services




Operating Hours





Restrictions



Fees

 2 Sezela Drive, Sezela, KwaZulu Natal, 4215

 P.O. Box 28430, Sezela, KZN, 4215


 +27 78 133 3522 / +27 73 706 2566

 janndre@angelscarekzn.co.za


 <https://angelscarekzn.co.za/>

Payless Shelter.


 31 Langalibalele Dube Street, Durban, South Africa


 081 338 9966

 paylessshelter@gmail.com

 https://web.facebook.com/paylessshelter/?_rdc=1&_rdr


Right2know KwaZulu-Natal

 Room 702 MTB Building, 7th Floor, Howard College Campus, UKZN, Glenwood, Durban, 4041


 031 260 2825


 www.r2k.org.za


 admin@r2k.org.za


 Rights2know is a democratic, activist-driven campaign that strengthens and unites citizens to raise public awareness, mobilise communities and undertake research and targeted advocacy that aims to ensure the free flow of information necessary to meet people's social, economic, political and ecological needs and live free from want, in equality and in dignity in keeping with this commitment, the Right2know Campaign now mobilises on three focuses.

The South African Red Cross Society

 201 Northway, Durban North, Durban


 031 563 2914


 031 653 2929


 Tracing services (exchange of family news through Red Cross Societies internationally), assistance in re - uniting


vulnerable persons, such as unaccompanied minors or elderly persons with their families in host country (or in South Africa).

Union of Refugee Women

 3rd Floor Lionel House, 26 Pickering Street, Point Road


 031 332 6265


 Creche for refugee children. Mon - Sat full day.


 R290 per month for 3 - 6 years, R345 per month for under 3 years.

Islamic Relief South Africa

 169 Brickfield Road, Overport, Durban 4000


 031 208 2838


 031 207 9141


 Support orphans, HIV/AIDS counselling and relief, advocacy for refugees and migrants.

WESTERN CAPE PROVINCE


Cape Town Refugee Centre


 123 Main Road, F123 1st Floor Wynberg Centre, Wynberg

 021 762 9670

 021 761 2294

 vuyani@ctrco.za / rene@ctrco.za


 Mon and Tues 09:00-12:00 Thurs by appointment


 Social assistance: Food, shelter / accommodation, hygiene material for women & men, core relief items, access and referrals to health and HIV services, education (sensitization campaigns, early childhood, primary, secondary), grants for chronically ill/disabled, UASCs, vulnerable youth and elderly, psycho-social counselling, funeral contributions, identification of UASCs, BIAs & BIDs for UASCs, assistance to SGBV survivors, self-reliance activities (business skills training, vocational skills training and




certification of qualifications) provided to refugees and asylum-seekers in Western and Eastern Cape Provinces.

The Haven Night Shelter

 The Haven Night Shelter Head Office, 1st Floor, 2 Napier Street, Cape Town 8005.

 +27 (21) 4254700


 +27 (21) 4254900


 info@haven.org.za


 <https://www.haven.org.za/>

Happy Valley Shelter, Simon's Town

 689 Palace Hill Road, Simon's Town, 7975

 P.O. Box 530, Simon's Town, 7975


 021 786 5087 / 083 862 7996


 021 786 2944

 happyvalleyhome2014@gmail.com

 <https://www.westerncape.gov.za/facility/happy-valley-shelter-simons-town>

Hope Ministries Support Group


 736 Heideblom Laan, Bridgeton, Oudtshoorn, 6625


 081 796 2823


 hopeministires.southerncape@gmail.com


 <https://www.westerncape.gov.za/facility/hope-ministries-support-group>

Ithemba House

 26 Jubilee Street, Oudtshoorn, 6620

 26 Jubilee Street, Oudtshoorn, 6620

 044 050 4209


 066 168 6711

 Marcellistheyse@gmail.com

 <https://www.westerncape.gov.za/facility/ithemba-house>

Elim Night Shelter


 No.47, 3rd Avenue Elsies River suf, Cape Town, South Africa.


 021 591 2824

 elimnightshtelter@telkomsa.net

 <http://www.elimnightshtelter.org.za/>

Khulisa Solutions


 3rd Floor, Norlen House, 17 Buitekant Street, Cape Town, 8000


 021 465 6112


 <https://www.westerncape.gov.za/facility/khulisa-solutions>

Loaves and Fishes Centre of Renewal

 1 Chatham Road, Mowbray, Cape Town, 7925

 P.O. Box 13030, Mowbray, 7705


 021 448 5900/ 079 614 7660


 021 448 0684


 info@loaves.org.za

 <https://www.westerncape.gov.za/facility/loaves-and-fishes-centre-renewal>

Native Roots

 11 Seawich Avenue, Plettenberg Bay


 11 Seawich Avenue, Plettenberg Bay


 082 887 4818

 native1970@gmail.com

 <https://www.westerncape.gov.za/facility/native-roots>

New Hope

 37 Palmer Road, Muizenberg, 7945

 066 415 3936



Map



Services



Operating Hours



Restrictions





Fees




<https://www.westerncape.gov.za/facility/new-hope>

Nuwe Begin Skuiling

 Brook Straat, Riverview, Worcester, 6820


 P.O. Box 148, Worcester, 6849


 023 342 7920




<https://www.westerncape.gov.za/facility/nuwe-begin-skuiling>

Oasis

 28 Schaapkraal Road, Oasis Business Park, Philippi, 7941

 28 Schaapkraal Road, Oasis Business Park, Philippi, 7941

 082 945 4812


 oasisplace@mweb.co.za




<https://www.westerncape.gov.za/facility/oasis>

Onse Kaia

 Hoerskool Road, Vredendal, 8160

 P.O. Box 140, Vredendal, 8160

 082 802 2332 / 082 614 1057

 onsekaia2@gmail.com




<https://www.westerncape.gov.za/facility/ons-kaia>

Pride Shelter.

 1 Molteno Road, Oranjezicht, Cape Town

 1 Molteno Road, Oranjezicht, Cape Town


 021 423 2871 / 072 287 6310


 operations@pridesheltertrust.org.za




<https://www.westerncape.gov.za/facility/pri-de-shelter>

Somerset West Night Shelter

 71 Church Street, Somerset West, 7130

 P.O. Box 1628, Somerset West, 7129

 021 851 4984 / 072 851 5362


 manager@swnightshelter.org.za




<https://www.westerncape.gov.za/facility/somerset-west-night-shelter>

St Monica's Centre

 Erf 1721, Karee Avenue, Ongegund Village, Riebeeck West

 Erf 1721, Karee Avenue, Ongegund Village, Riebeeck West

 021 422 3290

 dionf@live.co.za




<https://www.westerncape.gov.za/facility/st-monicas-centre>

The Carpenters Shop.

 14A Roeland Street, Cape Town, 8001

 14A Roeland Street, Cape Town, 8001

 021 461 5508 / 082 550 4757


 socialworker@tcs.org.za




<https://www.westerncape.gov.za/facility/carpenters-shop>


Right2know National Office

 107 Community House, 41 Salt River Road, Salt River, Cape Town 7925

 021 447 1000

 www.r2k.org.za


 admin@r2k.org.za


 Right2know is democratic, activist-driven campaign that strengthens and unites citizens to raise public awareness, mobilise




communities and undertake research and targeted advocacy that aims to ensure the free flow of information necessary to meet people's social, economic, political and ecological needs and live free from want, in dignity. In keeping with this commitment, the Right2know Campaign now mobilises on three focuses.

Sex Workers Education and Advocacy Taskforce (SWEAT)


 19 Anson Street, Observatory, Cape Town

 021 448 7875


 www.sweat.org.za


 SWEAT establishes visibility of the struggle for a legal and safe adult sex work industry where sex work is acknowledged as work, and where sex workers have a strong voice, which informs and influences wider social debates. SWEAT campaigns for the inclusion of sex workers as respected and valued members of society. Sex workers strongly inform our work. SWEAT's core objective is to provide sex workers with health and rights services while advocating for sex work to be decriminalised in a South Africa. We do this throughout our programme areas. Sex worker Empowerment and Enabling Environment (SWEEP), Advocacy and law Reform as well as Sisonke movement building.

African Disabled Refugee Organisation

 6 Spin Street, Athlone, Cape Town


 m.anaclet@gmail.com


 086 541 3416


 Rights information, skills training, some food and accommodation assistance.

Islamic Relief South Africa


 62 Little Road, Athlone, Cape Town


 021 696 0145


 021 696 1783

 Support orphans, HIV/AIDS counselling and relief, advocacy for refugees and migrants.

Africa Unite


 6 Spin Street, Cape Town 8001

 021 461 6551 / 461 6551 / 083 958
8133 / 081 333 7665

 086 614 5266


 info@africaunite.org.za /
zoe@africaunite.org.za


 www.africaunite.org.za


 Promote human rights and youth development.


The Ark City of Refuge

 5 Old Fourie Rd, Cape Town


 021 843 3927


 021 843 3013


 Everyday. Only for homeless and unemployed persons.

 Provides shelter and food for refugees and asylum seekers with valid permits and referrals from Cape Town Refugee centre. Provides school facilities, creche, computer classes and skills training programmes.


Salvation Army (Care Haven)

 22 Tarentaal Road, Bridge Town, Cape Town

 021 638 5511


 021 637 0226


 careaid@iafrica.com

 Counselling, shelter and food for abused women and children only.

The Haven

 Ambagvallei Street, Huguenoot, Paarl

 021 862 1812

 021 862 3120

 info@mweb.co.za



Map



Services




Operating Hours




Restrictions





Fees

 For Adults. R10 per night. R750 monthly fee for pensioners.


Saartjie Baaartman Centre

 Corner Klipfontein and Aries Road, Mannenberg


 021 633 5287



 021 637 3487


 www.saartjiebaartmancentre.org.za

 Focuses on abused women. Shelter and various other projects.


Rosemore Shelter for Battered Women and Children


 Canary Street, Rosemore, George


 /  044 875 1551


 Only for abused women and children. Food and shelter

The South African Red Cross Society

 21 Broad Road, Wynberg 7800, Cape Town

 021 797 5360 / 011 887 3259 / 079 887 3259


 021 797 4711

 Tracing services (exchange of family news through Red Cross Societies in various countries): assistance in reuniting vulnerable person, such as unaccompanied minors (up to age 18 years) or elderly persons with their families in host country (or in South Africa): requests for school, university, birth, marriage or death certificates.

GAUTENG PROVINCE

PEN Shelter.


 125 Steve Biko Road, Sunnyside, 0002, Pretoria, South Africa.


 012 323 6688


 info@pen.org.za

 pen.org.za


The Potter's House


 485 Madiba Street, Arcadia, Pretoria

 032 021 23

 Drop-in Centre for Women in the Street, Belongs to Tshwane Leadership Foundation

Tshwane Leadership Foundation


 The Jubilee Centre, 288 Burgers Park Lane, Pretoria Central


 012 320 2123

 info@tlf.org.za

 Urban transformation, Outreach, Drop-in Centers (See: The Potters House), Life Skills, and Housing.


Future Families (FF)

 357 Visagie Street, Kutlwanong Building, Pretoria

 012 320 6838


 jolande@futurefamilies.co.za


 www.futurefamilies.co.za

 Referrals to health and HIV services, education (sensitization campaigns, early childhood, primary, secondary), grants for chronically ill/disabled, UASCs, vulnerable youth and elderly, psycho-social counselling, funeral contribution, identification of UASCs, BIAs & BID for UASCs, assistance to SGBV survivors, provided to refugees and asylum-seekers in Gauteng and Limpopo Provinces.

Xaveri Movement


 140 Visagie Street, Pretoria

 012 326 5311

 012 325 3994


 mande@xaveri.org


 www.xaveri.org

 Emergency short term accommodation assistance, food parcels, creche (current cost is R250 per month), after school activities for children and teenagers.




Studietrust (ST)


 87 de Korte street, Braamfontein, Johannesburg


 011 403 1632

 m.hofmeyr@studietrust.org.za


 Tertiary education support: tuition fees, subsistence allowance and learning material for refugee students in South Africa.

Coordinating Body for Refugee and Migrant Communities (CBRMC)


 7 Loveday Street corner Frederick Street, Marshalltown


 072 222 8755

 info@cbrmc.org

 Assists with access to primary and secondary education, provides orientation to immigrants arriving in South Africa, human rights campaigns, lobbying and advocacy on refugee issues and referrals to NGOs on other issues.


Refugee Ministries Centre


 34 Cooper Street, Cyrildene, Bruma Area, Johannesburg


 011 622 8771 / 011 615 5608


 info@refugeeministries.org.za

Refugee Children's Project

 11 Natal Street, Yeoville, Johannesburg


 P. O. Box 15744, Doornfontein, 2028, Johannesburg

 011 487 0020 / 011 028 8017

 011 487 0020


 rcpsa@rcpsa.org.za


 Mon – Thurs 08h30 – 16h00

 Supports refugee children in particular. Focus on access to schools, assisting with applications for fee exemptions, debt cancellation for unpaid school fees etc. Assists with providing uniforms, stationery

and provides skills training to women and teenagers. Assist with psycho-social support, after school programme and intermediary programme for children both in school and out of school. Intern training for social worker students and Early Childhood Development programme for children aged 2 to 6 years.


Right2know (Gauteng Office)

 5th Floor, Heerengracht Building, 87 De Korte Street, Braamfontein, Johannesburg 2001

 011 356 5860


 gauteng@r2k.org.za

 www.r2k.org.za

 Right2know is a democratic, activist-driven campaign that strengthens and unites citizens to raise public awareness, mobilize communities and undertake research and targeted advocacy that aims to ensure the free flow of information necessary to meet people's social, economic, political and ecological needs and live free from want, in equality and in dignity. In keeping with this commitment, the Right2Know Campaign now mobilizes on three focuses.


Sex Workers Education and Advocacy Taskforce (SWEAT)

 9th Floor OPH House, 112 Main Street, Johannesburg

 011 331 0077


 diannem@sweat.org.za


 www.sweat.org.za


 SWEAT establishes visibility of the struggle for a legal and safe adult sex work industry where sex work is acknowledged as work, and where sex workers have a strong voice, which informs and influences wider social debates. SWEAT campaigns for the inclusion of sex workers as respected and valued members of society. Sex workers strongly inform our work. SWEAT's core objective is to provide sex workers with health and rights services while advocating

for sex work to be decriminalized in South Africa. We do this through our programme areas: Sex Workers Empowerment and Enabling Environment (SWEEP), Advocacy and law Reform as well as Sisonke movement building.


Central Methodist Church


 Corner Pritchard and Small streets, Johannesburg


 011 333 7672


 011 333 3254


Papillion Development Centre

 Corner Mabel and Lily streets, Rosettenville

 011 435 9799


 086 610 2852


 Mon – Thurs 09h00 – 13h00; Sat 09h00 – 13h00

 English Classes, computer training, only open to migrants who have documentation. Fee charged for these services. Distributes clothing to orphans and the poor.

Christians for Peace in Africa

 20 Rissik and Commissioner Streets, 4th Floor Office 404, Johannesburg (Head Office)

 011 047 1841 / 072 262 5302


 086 690 0601


 info@christiansforpeacein africa.co.za

christiansforpeacein africa@gmail.com


christiansforpeacein africa@yahoo.com


 www.christianforpeacein africa.co.za


 Daily: 10h00 to 14h00, but preferably call to book an appointment.

 School matters for asylum seekers and refugees, counselling, second-hand clothing distribution, and other humanitarian assistance, public education on culture of peace, integration, social cohesion and refugee affairs.

African Migrants Solidarity (AMIS)


 20 Albert Street Cnr Eloff Street, Braam Fischer Towers, 8th Floor, Office Unit 817-819, Marshalltown, Johannesburg, South Africa


 076 286 1511


 086 536 6098

 amis.southafrica@gmail.com

Gift of the Givers


 43 Mint Road, Fordsburg, Johannesburg 2025

 011 832 1546

 011 832 1535


 info@giftofthegivers.org


 None


 Disaster response humanitarian organisation. No direct intake - prefers liaising with NGOs.

South African National Zakat Foundation (ZANZAT)


 39 Mint Road, Fordsburg


 P.O. Box 42656, Fordsburg 2035

 011 834 6046


 011 833 4003


 jhb2@sanzaf.org.za


 Welfare: 09:00 - 13:00 Mon, Tues and Thurs

 Humanitarian assistance, business skills training, bursaries. (Zakat is a specific form of charity and only Muslims are eligible to benefit from these zakat-based charities).

Somali Association of South Africa (Head Office)


 97 7th Avenue (corner of Church Street) Mayfair


 011 839 0939

 011 837 8294

 info@somaliassociation.org





 www.somaliassociation.org (also has a list of regional offices).


 Information sharing, rights education, welfare coordination, welfare coordination, rights protection.

Somali Community Board (Head office)


 144 Central Avenue, Mayfair


 /  011 837 2910


 info.scob@gmail.com

 Humanitarian assistance, welfare, assistance in accessing documentation, integration assistance.

African Diaspora Forum

 9 Harley Street, Yeoville, Braamfontein, Johannesburg


 011 487 0269


 0866 648 414


 africandiasporaforum@gmail.com


 www.adf.org.za

Zimbabwe Political Victims Association (ZIPOVA)


 114 Rissik Street, 1st Floor Methodist House, Braamfontein

 072 517 6066

 011 832 1535

 Welfare assistance, paralegal assistance, counselling referrals.

Ivorian Community in South Africa

 8 Frances Street, Yeoville, Johannesburg

 011 487 0885 / 083 514 7367


 086 664 8414


 marcgbaffou@yahoo.ca


 www.adf.com.za


Strabane Mercy Centre

 98 Kerk Street, Johannesburg CBD


 011 336 2423 / 011 484 1590 / 1


 011 336 2423

 R5 per day

 Shelter Only men and women over 30 years of age.

Youth for Survival Shelter


 1 Johannes Ramakhoase Street, Pretoria Central


 012 304 0001


 yusuf.amiroosi@jrs.net (reception)


Usindiso Sanctuary

 80 Albert Street, Marshalltown, Johannesburg


 011 334 1143


 011 334 1206


 Shelter For abused women - especially those with children. Capacity for 85 women

 Free


Ekhaya Overnight Shelter

 Claim & Smith Street, Next to Europa House & Madula Mall, Hillbrow


 011 042 7084


 011 725 6572


 steven@mes.org.za

 Shelter for Men and women but no children. R15.00 per night.

Bethany Shelter

 Corner Millbourn Road and Viljoen Street, Bertrams

 011 614 3245

 011 624 2647

 dedwards@netactive.co.za



Map



Services



Operating Hours



Restrictions



Fees



Shelter For abused women. No Fee

Twilight Boys



Shelter for Boys



011 484 1590 / 783 1011 / 072 864 4963

The House



60 Olivia Road, Berea



074 587 7060



Shelter For girls between 12 and 18 years only. Three months limit but also dependent on girl's circumstances. Can be a year for school going girls.

Freda Hartley Shelter for Woman



97 Regent Street, Yeoville



011 648 6005



011 648 3016



Shelter For women only and their children. No Fee

Place of Refugee



Corner Johannesburg Road & 11th Street, La Rochelle



011 435 2790 / 011 435 9708



011 436 2566



Shelter For men and women

Bienvenu Shelter



36 Terrace Road, Bertrams



011 624 2915 / 082 509 2912



Shelter for newly arrived refugee women and children.



info@bienvenushelter.org /
director@bienvenushelter.org



Three months limit. Referrals only.

Rosebank Mercy Centre



17 Sturdee Avenue, Rosebank



011 447 4399



Shelter for Single Men



R5 per night.

Pam se Huis



885 January Masilela Street,
Hermanstad



012 379 7338



Shelter for only old-age persons and persons living with Disability



R900 per month

Itumeleng



53 Plein Street, Sunnyside



012 343 1373



Shelter for street children. Boys only between the age of 6 - 18 years. Maximum capacity 18 boys.

Mercy House



407 Flower Street, Capital Park, Gezina



012 329 5528 / 6682



012 329 4018



Shelter only accepts referrals from a social worker. For abused women and children.



1.5 PSYCHO-SOCIAL COUNSELLING SERVICES





MPUMALANGA PROVINCE

Lifeline Nelspruit

-  8 Hope Street, Nelspruit
-  013 755 2635 / 013 755 3606
-  013752 8444
-  Limited telephone & face -to face counselling Mon - Fri 08:00 - 13:00





FREE STATE PROVINCE

Lifeline




-  10th Strauss Street, Universitas, Bloemfontein
-  051 525 2395
-  051 522 4199
-  Family counselling, marriage counselling, divorce counselling, trauma counselling, play therapy.

EASTERN CAPE PROVINCE


Lifeline PE

-  1 Nile Road, Perridgevale, Port Elizabeth 6001
-  041 373 8882 / 041 373 8666
-  041 373 8880
-  24-hour telephonic crisis counselling.





FAMSA (Grahamstown)

-  63 A High Street, Grahamstown 6139
-  046 622 2580
-  046 622 8494

 famsa@imagine.net.co.za




 Family and marital counselling.

PE Mental Health

-  21 William Street, Costwold, Port Elizabeth
-  041 365 0502
-  041 365 0529
-  Family counselling by appointment, No fee.





KWAZULU NATAL PROVINCE

Lifeline

-  38 Adrian Road, Stamford Hill, Durban
-  031 303 1344 / 031 312 2323 (Crisis)
-  031 303 1419

WESTERN CAPE PROVINCE

The Trauma Centre for the Survivors of Violence and Torture

-  Cowley House, 126 Chapel Street, Woodstock
-  021 461 1113
-  021 461 6400
-  Counselling for refugees and asylum seekers who are survivors of torture and trauma; individual and family counselling, assistance in integration into South African society; information workshops and support groups.

Lifeline/Childline

-  56 Roeland Street, Cape Town
-  021 461 1113 / 021 461 1111 (Crisis)
-  021 461 6400



Map



Services




Operating Hours




Restrictions





Fees


 24 hours telephone counselling services

Sonke Gender Justice Network

 122 Longmarket Street, 4th Floor
Westminster House


 021 423 7088 / 021 461 1111


 021 424 5645


 HIV and Health vulnerabilities and gender issues

GAUTENG PROVINCE

Centre for the Study of Violence and Reconciliation - Trauma Clinic


 33 Hoofd Street, Braampark Forum 5,
3rd Floor, Johannesburg 2001, South Africa


 011 403-5650

 011 339 6785


 www.csvr.org.za

 info@csvr.org.za


 Mon - Thurs. 09:00 - 16:00 for assessment

 Social assistance: provision of psycho-social health services to SGBV survivors and mentally disabled refugees and asylum-seekers in Gauteng Province. Individual and group counselling to survivors of violence, and torture. Facilitates support groups. Training workshops on complex trauma and trauma management. Specialist services for the psychiatric management of survivors of complex trauma and torture. Community outreach programmes to raise awareness on trauma.

Islamic Careline


 32 Dolly Rathebe Road, Fordsburg
2033


 011 373 8080 / 011 383 6085 / 6

 011 373 8099


 careline@islams.org.za


 Mon-Thurs 09:00-16:00 Fri 09:00-12:00


 Counselling for abused women and children, marital counselling, trauma debriefing, play therapy, HIV/AIDS counselling.


 Donations are preferred for face-to-face counselling.

Islamic Relief South Africa


 57 Mint Road, 1st Floor, Fordsburg


 011 836 1054 / 0800 111 898


 011 863 1055

 Support orphans, HIV/AIDS counselling and relief, and advocacy for refugees and migrants.


Johannesburg Child Welfare


 1st Floor, Edura House, 41 Fox Street,
Corner West Street, Johannesburg

 011 298 8500


 011 298 8590

 director@jhbchildwelfare.org.za

 Mon-Fri 08:30 - 16:00


 Counselling and therapy for abused children under the age of twelve years.


Lifeline


 2nd Avenue corner Henrietta Street,
Norwood


 (24hr Crisis Line) 011 728 1347



 011 728 3497


 Direct counselling by appointment only.

 Rape counselling for survivors and family, domestic violence counselling and trauma counselling. Face to face counselling per appointment only.

 Donations accepted.

Life Line - Mental and Emotional Health for all


 175 Barry Hertzog Ave, Emmarentia, Randburg


 011 715 2000


 info@lifeline.org.za

 <https://www.lifeline.org.za/>


People Opposing Women Abuse (POWA)


 Confidential

 011 642 4345 / 6 / 083 7651 235


 011 484 3195


 info@powa.co.za


 Telephonic and individual counselling for women, legal advice and court preparation, shelters for abused women.

 Donation basis.


Sonke Gender Justice Network


 62 Juta Street, Stevens Building, Braamfontein

 011 339 3589


 011 339 6503


 info@genderjustice.org.za


 Mon - Fri 08:30 - 16:00

 Addresses gender, HIV, refugee rights and health vulnerabilities through advocacy and training.


FAMSA


 234 Lange Street, Brooklyn, Pretoria


 012 4600 733

 086 610 6590


 famsa@absamail.co.za


 By appointment only.


 Family and individual counselling.

 R180 for individual counselling, R220 for couple counselling.


Lifeline


 71 Watermeyer Street, Val de Grace, Pretoria

 012 804 1853 / 5916 / 2434 / 012 340 2061

 012 804 7039

 counsellor@lifelinepta.org.za

 Rape counselling for survivors and family, domestic violence counselling. Face to face counselling per appointment during office hours.

 Donations accepted



Map



Services



Operating Hours



Restrictions





Fees


1.6 EDUCATION AND SKILLS TRAINING

WESTERN CAPE PROVINCE

ARESTA (Agency for Refugees Education, Skills Training and Advocacy)

 3 Berverly Street, Athlone CBD, Cape Town


 021 696 5764


 086 514 8956




coordinator@aresta.org.za/campaign@aresta.org.za


 www.aresta.org.za


 Mon - Thurs: 08:30-16:30, Fri.08:30 – 15:30

 Social assistance and social cohesion activities: Access to health care services, education (English language training) income-generation activities (Xhosa language training) and advocacy interventions (Seminars, events, radio campaigns) to improve public attitude towards refugees and asylum - seekers in Western and Eastern Cape Provinces. Psycho-Social support groups, advocacy, lobbying, information, research and career counselling


Alliance for Refugees in South Africa

 9th Floor Thilbault's House, St George's Street, Cape Town, 8001


 021 421 0111



 021 421 2358

 www.africa.org.za

 Skills training, income generation project, information centre, early childhood development, cultural activities.

Excelsior Empowerment Centre

 1st Floor, Schamdoll Centre, 54 Halt Road, Elsies River, 7490


 /  021 932 8585


 excelsiorcentre@yahoo.com


 Skills development, language classes, soccer events.


St. Joseph's College/Adult Education Program

 21 Belmont Road, Rondebosch


 021 685 1257

 021 686 92 95

 Saturdays only 09:00 - 17:00

 Skills Training: in sewing and design, business skills, computer skills, and alternative health skills. No fees. Some bursaries (for the skills training courses) are available for refugees and asylum seekers who are continuous learners at the college.

Catholic Schools Cape Town, Western Cape


 +27 (0)21 7616541 / +27 (0) 81 218 0498


 Admin-CSO@cs0-sa.co.za

 <https://www.catholicsschoolsoffice-ct.com/>


GAUTENG PROVINCE

Outreach Foundation


 Kutlwano Democracy Centre, 357 Visagie, Pretoria.


 082 741 7306 / 081 533 7691


 info@outreachfoundation.co.za

 Social workers, social services, access to education, skill training courses, and legal department.

Skillshare South Africa – Southern Africa Regional Office

 Postnet Suite No. 429, Private Bag X15, Menlo Park 0102, Hatfield, Pretoria, South Africa




 + 27 12 362 5116 / 1131 / 5968

 + 27 12 362 1834



 regionalinfo@skillshare.org
 <https://www.skillshare.org/contact.htm>

Catholic Institute of Education (CIE) CIE National Office, Johannesburg


 +27 (0)11 433 1888
 +27 (0)11 680 9628
 info@cie.org.za

CSO Johannesburg/Pretoria, Gauteng

 +27 (0)11 447 9219
 <http://www.cso.za.org>

KWAZULU NATAL PROVINCE

CIE Kokstad Office, KwaZulu Natal


 +27 (0)39 727 1223

CSO Mariannhill, KwaZulu-Natal

 +27 (0)31 700 8090
 <https://www.cie.org.za/>


NORTHERN CAPE PROVINCE

CIE Northern Cape Office

 +27 (0)54 461 2397


FREE STATE PROVINCE

CIE Free State Office


 +27 (0)58 303 3422

EASTERN CAPE PROVINCE

CIE Mthatha Office, Eastern Cape


 +27 (0)47 532 3714

Catholic Schools Offices (CSO). CSO Port Elizabeth, Eastern Cape

 +27 (0)41 373 0847

LIMPOPO PROVINCE

CIE Limpopo/Mpumalanga Office

 +27 (0)15 291 5164


MPUMALANGA PROVINCE

CIE Limpopo/Mpumalanga Office

 +27 (0)15 291 5164

NORTH WEST PROVINCE

CIE North West Office

 083 327 9696



Map



Services



Operating Hours




Restrictions





Fees


1.7 INTERNATIONAL ORGANIZATIONS

United Nations High Commissioner for Refugees (UNHCR)


 8th Floor, Metro Park Building, 351 Francis Baard & Sisulu Streets, Pretoria


 P.O. Box 12506, Tramshed, 0126, Pretoria

 012 392 1645


 012 392 1600


 RSAcases@UNHCR.org


 Every Wednesday between 14h00 – 16h00 for Somalis, Ethiopians, and Eritreans. Every Thursday between 14h00 – 16h00 for people of concern coming from any other country.


 Assists the South African government directly and through implementing partners in providing protection to refugees and asylum seekers to find durable solutions.

United Nations Children's Fund (UNICEF)

 6th Floor, Metro Park Building, 351 Francis Baard & Sisulu Streets, Pretoria

 P.O. Box 4884, Pretoria 0001

 012 354 8200/1


 012 354 8293/4/5


 unicefsa@unicef.org.za / pretoria@unicef.org

 Assists with support for the protection and welfare of children.


Amnesty International South Africa

 No 3 Glenhove Road, Ground Floor, Rosebank

 +27 11 283 6000


 +27 11 447 1734


 info@amnesty.org.za


 Promotes and advocates for human rights.

USAID South Africa

 100 Totius Street, Groenkloof

 P.O. Box 43, Pretoria, Gauteng, 0027, South Africa

 +27 12 452 2000


 +27 12 460 3177


 pretoriainfo@usaid.gov


 <https://www.usaid.gov/south-africa>

International Organization Migration (IOM)


 353 Festival Street, Hatfield, Pretoria

 P.O. Box 55391, Arcadia, 0007, Pretoria


 012 342 2789


 012 342 0932


 mrf-pretoria@iom.int / jogina@iom.int / somollo@iom.int


 Voluntary return assistance: transport costs, voluntary repatriation grants, counselling, reception and integration assistance for refugees returning to countries of origin from South Africa.


The South Africa Red Cross

 221 Block B, Ground Floor, Francis Baard Street-Festival Street, Hatfield, 0083 Pretoria

 P.O. Box 11067, Hatfield, 0028, Pretoria

 012 431 8610/12



 012 431 2006

 Provides humanitarian assistance for people affected by conflict and armed violence and promotes the laws that protect victims of wars.








Resettlement Support Centre Africa (RSC)

 490 Fehrsen Street, Brooklyn, Pretoria








 100 351 034
 US Refugee Admissions Program





International Committee for the Red Cross (ICRC)

 202 East Avenue, Arcadia, Pretoria
 P.O. Box 11067, Hatfield, 0028, Pretoria
 012 430 7335
 012 430 4471
 pre_prot@icrc.org / pre_pretoria@icrc.org
 www.icrc.org
 Assists with family tracing.



International Organisation for Migration (IOM)



 80 Strand Street, 2nd Floor, Cape Town
 021 425 4038
 021 419 3725
 iomcpt@iom.int
 Assists with voluntary return and transportation, migration health, counter-trafficking, and migration information.

United Nations High Commission for Refugees (UNHCR)

 9211 Long Market Street, 2nd Floor, Protea Assurance Building, Cape Town
 021 483 9860 / 2783 / 9859 / 9858
 021 483 9249
 kawuma@unhcr.org

International Organisation for Migration (IOM)







 Commercial City Building, Suite 1606, 40 Dr. AD Xuma Road
 031 304 4057

 iomdurban@iom.int
 Assist with voluntary return and transportation, migration health, counter-trafficking and migration information.






International Organisation for Migration (IOM)

 21 Wilem Smit Street, Musina
 015 534 1314
 015 534 3413
 iommusina@iom.int
 Mon - Friday 09:00 - 12:30
 Provides assistance to stranded migrants. Provides assistance on protection issues, family tracing, assisting with unaccompanied minors and other related activities.

United Nations High Commissioner for Refugees

 10 Irwin Street, Musina
 015 534 2381
 015 534 2381
 rsapr@unhcr.org
 08:00 - 13:00, 1400: - 17:00 (Mon - Thurs) 08:00 - 13:30 Fridays
 UNHCR provides protection, humanitarian and advocacy services for refugees in Musina through its partner organisations.

Save the Children UK

 10 Harper Road, Ext 8, Nancefield Township, Musina
 015 534 3305
 015 534 3304
 No direct services at this office.
 Provides support to over 14 centres in Musina that provide humanitarian aid to migrant children.

The Salvation Army



Map



Services




Operating Hours





Restrictions





Fees

 119 – 121 Rissik Street, Braamfontein,
Johannesburg, 2000

 P.O. Box 1018, Johannesburg, 2000

 0117186700

 0117186790

 <https://www.salvationarmy.org.za/refugees-and-asylum-seekers/>

1.8 NATIONAL NON-GOVERNMENTAL ORGANIZATIONS

African Centre for Migration and Society

Room 2191, South West Engineering Building, East Campus, School of Social Sciences, University of Witwatersrand

P.O. Box 76, Wits 2050, Johannesburg

011 717 4033

011 717 4040

info@migration.org.za

An academic programme on forced migration.

Adonis Musati Project.

+27 76 825 1949

admin@adonismusatiproject.org

<https://www.adonismusatiproject.org/>

Consortium for Refugees and Migrants in South Africa.

5th Floor, 87 De Korte street, Heerengracht Building Braamfontein, Johannesburg, South Africa

+27 011 403 7560 / 0032 / 0033

<https://www.cormsa.org.za/contact/contact-us/>

Refugee Social Services.

N242 Diakonia Centre, 20 Diakonia Avenue, Durban, 4001

admin@refugeesocialservices.co.za

031 001 7293 / 086 602 1690

<https://refugeesocialservices.co.za/>

Project for Conflict Resolution & Development (PCRD).

P.O. Box 12588, Centrahil, Port Elizabeth, South Africa

041 581 2414

041 581 2423

michael@pcrd.org.za

<http://www.pcrd.org.za/refugee.htm>

Law Society of South Africa

304 Brooks Street, Menlo Park, Pretoria

P.O. Box 36626, Menlo Park, 0102 Pretoria

012 366 8800

012 362 0969

LSSA@LSSA.org.za

Assists with the identification of attorneys who specialise in immigration and refugee law in your area.

COPC Research Unit – University of Pretoria

Faculty of Health Sciences, Department of Family Medicine, University of Pretoria, Hatfield, Pretoria.

012 356 3298

Community Orientated Primary Healthcare.

Parliamentary Monitoring Group

2nd Floor, Associated Magazines, 21 St Johns Street, Cape Town, 8001

021 465 8885

021 465 8887

info@pmg.co.za

Monitors the proceedings of South African Parliamentary Committees and makes available the minutes of such proceedings.

Legal Aid South Africa (LAB) (Head Office)

29 De Beer Street, Braamfontein, Johannesburg

011 877 2000 / 0800 110 1100

011 877 2222



Map



Services



Operating Hours



Restrictions



Fees



communications@legalaid.co.za



The LAB provides free legal services to people who cannot afford private legal assistance in South Africa through its offices in every region.



The regional office does not provide direct services to refugees but coordinates all the work of the JRS offices in the region.

Family and Marriage Society (FAMSA)



15 Pascoe Avenue, Kempton Park,
Gauteng



011 975 7107 / 1061



011 975 7108



national@fmsa.org.za



Family and marital counselling.



1.9 QUICK REFERENCE TO USEFUL WEBSITES

CoRMSA	www.cormsa.org.za
Department of Home Affairs	www.dha.gov.za
Department of Social Development	www.dsd.gov.za
Department of Health	www.doh.gov.za
SA Human Rights Commission	www.hrc.org.za
Commission on Gender Equality	www.cge.org.za
Independent Complaints Directorate	www.icd.gov.za
Commission for Conciliation Mediation and Arbitration	www.ccma.org.za
UN High Commission for Refugees	www.unhcr.org.za
UNICEF	www.unicef.org/southafrica
International Organization for Migration	www.iom.int
Southern African Migration Project	www.queensu.ca/samp
African Centre for Migration & Society	www.migration.org.za
Lawyers for Human Rights	www.lhr.org.za
South African Government Information	www.info.gov.za
UNHCR South Africa	www.unhcr.org/countries/south-africa
IOM South Africa	https://southafrica.iom.int/
Refugee Social Services	https://refugeesocialservices.co.za/resources/



Map



Services



Operating Hours



Restrictions



Fees

1.10 NATIONAL EMERGENCY AND HELPLINES

Ambulance	10177
Fire Brigade	10177
Police Emergency	10111
Women Abuse Helpline	0800 150 150
Childline	0800 055 555
AIDS Helpline	0800 012 322
AIDS Hotline	0800 110 605
National Network on Violence against Women	012 348 1234 / 011 838 0411
Be Court Wise	083 22 99 440
United Nations High Commissioner for Refugees	012 338 5302
Cancer Helpline	0800 22 66 22
DHA Assistance Hotline	0800 60 11 90
DHA Counter-Corruption Line	0800 701 701
Love Life	0800 121 900
Life Line Counselling Service	0861 322 322
Commission for Conciliation, Mediation and Arbitration	0861 16 16 16
Crime Stop	0860010111
Cell phone emergency	112



1.11 SACBC MIGRANT AND REFUGEES







PRETORIA:

SACBC Migrants, Refugees and Human Trafficking Office Southern African Catholic Bishops' Conference




-  129 Main St. Waterkloof, Pretoria 0181
-  (+27)123236258/+2769433378
-  mrsecretary@sacbc.org.za
-  www.sacbc.org.za

This is the mainly administrative address. Secretarial Coordination for South Africa, Botswana and Eswatini. For the counter Human Trafficking: Its vision is to create a world in which all its peoples are safe, respected, valued, and given the dignity of their fundamental human rights, a world where no one seeks to exploit and enslave another for any gain (<https://sacbc.org.za>)


Pastoral Care for Migrants and Refugees – Catholic Archdiocese of Pretoria


-  129 Main Street, Waterkloof – Pretoria.
-  P.O. Box 941 Pretoria 0001.
-  +27 12 323 6458/+27664462990/+27648401639
-  +27 12 326 6218
-  migrants-refugees@ptadiocese.org.za
-  <http://archdioceseofpretoria.org.za>

Centre for Faith and Community – University of Pretoria (UP)

-  Room 1 -13 Faculty of Theology and Religion Building, University of Pretoria, Hatfield, Pretoria
-  012 420 4952
-  Formation of Community and Church Leaders






Caritas South Africa.

-  Khanya House, 399 Paul Kruger Street, Pretoria 0002, South Africa

-  P.O. Box 941, Pretoria 0001, South Africa

-  ANaweza@sacbc.org.za
-  HChamboko@sacbc.org.za
-  <https://www.caritas.org/where-caritas-work/africa/south-africa/>

Jesuit Refugee Service (JRS) in South Africa


-  485 Madiba Street, Arcadia, Pretoria
-  0120019558/0123233116/0123233887
-  yusuf.amirosi@jrs.net
-  <https://jrs.net/en/country/south-africa/>
-  Education, health, livelihoods, psychosocial support, and advocacy.

JOHANNESBURG:

Pastoral Care for Migrants and Refugees - Catholic Archdiocese of Johannesburg (1998).

-  186 Nugget Street, Berea, Johannesburg 2198
-  Private Bag X10, Doornfontein, 2028
-  27 (0) 11 402 6400
-  27 (0) 11 402 6406
-  Formation for Parishes and Coordinators. Direct Attention & Skills to migrants/refugees and South Africans. Pastoral Care in Parishes/Reconciliation, Liturgy/Counseling. Home visits. Women Empowerment. Networking and Referrals.
-  pastoralcare@gmail.com
-  <https://www.catholicjhb.org.za>

Bienvenu Shelter

-  Bienvenu Shelter, 36 Terrace Road, Johannesburg, RSA



Map



Services




Operating Hours



Restrictions




Fees


 27 (0) 11 624 2915

 info@bienvenushelter.org

- Bienvenue shelter, 2001, for refugees, migrants, and displaced Women and their Children, and empowerment program Mother Assunta Training Centre. They provide temporary accommodation to mothers and their children and professional development for migrants and refugees, including women empowerment in the local community. The Shelter provides them with safe accommodation, food, access to medical care, and legal documentation.
<https://bienvenushelter.org>


Jesuit Refugee Services Southern Africa.

 31 Hathorn Avenue, Maryvale, Johannesburg, South Africa


 0116183404

 [southern.africa@jrs.net/](mailto:southern.africa@jrs.net)
[munyoro.gibson@jrs.net/gibson.munyoro.jrs.net](mailto:munyoro.gibson@jrs.net)


 <https://jrs.net/en/country/south-africa/>

 Education, human rights and special attention to refugees. Fighting for peace.

Jesuit Refugee Service (JRS) in South Africa


 95th St, La Rochelle, Johannesburg South, 2190

 <https://jrs.net/en/country/south-africa/>

 Livelihoods and skills, assistance for GBV.


Jesuit Refugee Service (JRS) in South Africa

 60 Boom Street, Belgravia

 0116149380/0116149360

 [lekgotla.mosebi@jrs.net/matseliso.ntsoelika](mailto:lekgotla.mosebi@jrs.net)
[ne@jrs.net/patrick.mphopo@jrs.net](mailto:ne@jrs.net)

 <https://jrs.net/en/country/south-africa/>


 Pastoral counselling, home visits, youth formation, integration forums and emergency assistance.

Holy Trinity Catholic Church in Doornfontein – it is situated at the inner-city of JHB and is also a service for homeless and needy migrants and refugees.
<https://holy.trinity.joburg>

St. Patrick's Catholic Church – La Rochelle. Scalabrinian Fathers – pastoral work on migration.
www.stpatricklarochelle.org

Three2six Project.

 Dominican Convent School, 64 Boom Street, Jeppestown, Johannesburg, 2043

 +27 11 487 9000

 communication@three2six.co.za
 <https://three2six.co.za/>

Three2Six - At Sacred Heart College: To provide access to quality bridging education for refugee children and support them in integrating into a public school.
<https://www.three2six.co.za>

Catholic Health Care Association (CATHCA)


 In charge Healthcare, SACBC

 andre.cartemiglia@cathca.org


DURBAN:

Pastoral Care for Refugees and Migrants - Catholic Archdiocese of Durban.

Catholic Archdiocese of Durban Refugees Pastoral Care

 Emmanuel Cathedral, Cathedral Road, Durban, 4001


 +27741732201/+27313071074

 031 261 2377

 refpascadbn@iafrc.com


 www.refugeepastoralcare.co.za



 Pastoral work. Accommodation for new arrivals, food parcels. Teaching English and IsiZulu to refugees. Provision of school uniforms and a subsidy of school fees. Social cohesion programmes in network with other organizations. Running Lazarus House – A shelter for vulnerable women and children. Interventions during xenophobic attacks by providing support (accommodation to victims, clothes, food and etc.). www.catholic-dbn.org.za

Catholic Archdiocese of Durban, Refugee Pastoral Care.

 Denis Hurley Centre, 2 Cathedral Road, Durban, 4001, KwaZulu Natal, South Africa.

 +27 74 173 2201


 info@refugeepastoralcare.co.za

 <https://www.refugeepastoralcare.co.za/>

Denis Hurley Centre.


 Denis Hurley Centre, corner of Denis Hurley Street and Cathedral Road, Durban

 Denis Hurley Centre, 2 Cathedral Road, Durban 4001

 031 301 2240/068 765 4107

 admin@denishurleycentre.org

Prayer Support Team (supports all our activities with prayer, arranges special petitions for the intercessory prayers)

 031 208 4425

CAPE TOWN:


CPLO - Catholic Parliamentary Liaison Office – SACBC Office (South Africa, Botswana and Eswatini). The CPLO is the official vehicle for contact and dialogue between the Catholic Church in South Africa on the one hand and the country's Parliament and government on the other.


<https://www.cplo.org.za>


SIHMA - Scalabrini Institute for Human Mobility in Africa. It is an International Center of Studies on Migration. Conducts


research that contributes to the development of informed policies and promotes the rights and dignity of migrants and refugees in Africa. <http://sihma.org.za>


Scalabrini Centre of Cape Town

 47 Commercial Street, Cape Town

 021 465 6433

 021 465 6317

 Mon-Fri 09:00-16:30 Every day for food and clothing

 **Scalabrini Advocacy Desk:** Provide assistance to ensure your human, refugee or labour rights are safeguarded. The client needs to make an appointment with our Advocacy Officer. **Scalabrini Welfare Desk:** Free walk-in consultation service offering information and referrals for access to education, medical, legal and social assistance Monday-Friday 08h30-16h30.

Scalabrini English School: We offer four levels of English training. Classes run twice a week for 2 hours over a period of 5 months. Classes cost R100/term. Registration in January + June. **Scalabrini Digital Literacy workshop programme:** Workshops include basic financial literacy, an introduction to the hospital industry, life skills, CV and cover letter writing and telephone training. The morning session covers the workshops and the Digital Literacy course runs in the afternoon. Cost is R150. Monday to Friday 09h00 to 16h30. **Scalabrini Counselling and Trauma counselling:** Counselling and Trauma counselling is available. The trauma counsellor utilizes specialized techniques to identify and work through the emotions that clients might have internalized from events in the past. They help those who are suffering from a variety of conditions and are in need of counselling. Monday-Friday by appointment 9h00-16h30.

TZANEEN DIOCESE (MUSINA)

Catholic Shelter for Women and Children in Musina - Border of South Africa and Zimbabwe. At this moment, they have 120 women and around 30 children. This was



Map



Services



Operating Hours



Restrictions



Fees

meant to be a short-term response to an emergency from the beginning.

DIOCESE OF WITBANK

Pastoral Care for Migrants and Refugees at Lebombo Border (both sides), Eswatini and Limpopo. Ongoing organizing of the region. The workshop on Migration took place at Hazyview (July 19th and 23rd, 2018).

St Kizito Catholic Church in Kamhlushwa (Lebombo Parish) of the Diocese of Witbank, with its office address:

 MB Road, Kamhlushwa, 1332, Mpumalanga, South Africa.

 <http://csw-wi.com/>

 info@csw-wi.com


DIOCESE OF ALIWAL NORTH:


Caritas Aliwal North


 55 Cathcart Street

 P.O. Box 27, Aliwal North 9750

 aidsoffice@catholic-aliwal.org.za

 051 634 2047 / 072 414 2269

 051 633 2275


 Caritas office is a faith-based organization is the social arm of the Church, carrying a strong routed mandate of helping the needy people across the Diocese.

All our projects have Orphans and Vulnerable Children linked to them for various services such as HIV/AIDS program - Health, Educational Support, Psychosocial Support, Skills development, Nutrition, Child Protection etc.


We also offer Home Based Care services such as looking after bed-ridden clients and making sure they get their medication from the local clinics.

There is also a special desk for the Stateless commonly known as people from Lesotho.


St Martin in Joe Gqabi Location


 St Martin De Porres Parish
4021, Ntshimenyane Street, Joe Gqabi
Aliwal North 9750

 deporrespreschool4021@gmail.com


 078 575 5337


House of Hope in Dukathole Location

 St Francis Parish
1513/1 Dukathole, Aliwal North 9750


 072 657 2788

St. Benedict Area 13 Location


 St. Benedict Daswa Parish, 4391,
Area 13, Aliwal North 9750

 079 263 2774

Sithunyiwe at Mhlanga Village

 St Augustine Parish,
Chencele Mhlanga 5445


Emadlweni in Indwe Location

 27 Dunn, Indwe 5445

 Emadlweni888@gmail.com

Masabelane Education For Life in Herschel


 St Marys Parish


 P.O. Box 7, Sterkspruit 9762

 mahadilekau@gmail.com


Vukani Centre at Mlamli Village


 Lamla Krestu Mlamli


 P/Bag 5016, Sterkspruit 9762

 083 481 9061

Sizamulwazi in Danger's Hoek


 Dangers Hoek


 P.O. Box 5021, Sterkspruit 9762

 071 522 3935

Lesedi Hospice at Teresa


 St.Teresa Mission


 P.O. Box 78, Sterkspruit 9762

 063 550 9033

 [Lesedihospice8@gmail.com/](mailto:Lesedihospice8@gmail.com)
Nkgothatsengmashoi61@gmail.com


Sizanani in Gcina Village


 KwaGcina, Palmietfontein,
Sterkspruit 9762

 063 132 9655

Singalakha at Walaza Village


 Lamb of God Parish, Walaza Village


 P/Bag X 5017, Sterkspruit 9762

 083 403 47 97


KIMBERLEY

Caritas Roman Catholic Diocese of Kimberley

 Migrants and Refugees Head Office, St.
Paul's Mission - Taung


 0660340121


 Caritas@kimdiocese.co.za


 Crisis Assistance, basic human need.

KOKSTAD

Caritas Cares

 P.O. Box 65 Kokstad 4700

 Hope Street Kokstad


 0725588175/0615225369


 caritas@kokdiocese.org


EASTERN CAPE PROVINCE

Diocesan Development Forum

 58 St Patrick's Road, Port Elizabeth

 041 582 4087

 041 582 4089

 Accommodation, Advice, and Support
to HIV/AIDS patients.



Map



Services



Operating Hours



Restrictions





Fees


2 BOTSWANA


2.1 GOVERNMENT SERVICES

Ministry of Nationality, Immigration & Gender Affairs.


 Block 8, Government Enclave, Khama Crescent

 Private Bag 002. Gaborone Botswana


 (+267) 361 1115 / 3611234 / 3611132


 (+267) 3907426


 mnig-pro@gov.bw

 <https://www.gov.bw/ministries/ministry-nationality-immigration-and-gender-affairs>

Ministry of International Affairs and Cooperation


 Government Enclave, Private Bag 00368, Gaborone Botswana

 (+267) 3600700


 (+267) 3973067


 miacprotocol@gov.bw


 (+267) 3600744/(+267) 72 376 603


 (+267) 3974516


Social Welfare Office

 Ministry of Labour and Home Affairs
Block 8, Government Enclave, Khama Crescent.

 Private Bag 002, Gaborone Botswana


 0800600777/(+267)3611100/(+267)3611180/(+267)3611132/


 (+267)3907426

 Overcoming human trafficking is one of the responsibilities of this office.


Social Welfare Office


 Tlokweng District Council


 Private Bag 705, Tlokweng, Gaborone


 Overcoming human trafficking is one of the responsibilities of this office.

Office of the Ombudsman

 Lot 21, Corner of Khama Crescent and Queens, Main Mall

 Gaborone Office, Private Bag BR 374, Gaborone, Botswana.


 (+267) 3953322


 +267 3953539


 <https://www.gov.bw/ministries/office-ombudsman>

University of Botswana Legal Clinic.

Faculty of Social Sciences


 P.O. Box UB 00705
University of Botswana, Gaborone

 +267 355 2283

 +2673554185

 lawdept@mopipi.ub.bw /

GALVIN@mopipi.ub.bw


 <https://amerainternational.org/legal-assistance-country-directory/botswana-legal-assistance/>




2.2 STATUTORY BODIES

BONELA


The Botswana Network on Ethics, Law and HIV/AIDS

 +267393 2516

 +267393 2517


 bonela@bonela.org

 <https://www.bonela.org>


 Monday-Friday: 08h00 -17h00


Ditshwanelo

The Botswana Centre for Human Rights
Botswana Centre For Human Rights

 Private Bag 00416,Gaborone,

Botswana

 +267 390-6998

 +267 390-7778



admin.ditshwanelo@info.bw,

landrights.ditshwanelo@micro.co.bw



<https://www.facebook.com/ditshwanelobotswana/>



Map



Services



Operating Hours




Restrictions




Fees


2.3 LEGAL SERVICES

Court of Appeal


 Private Bag 00316, Gaborone, Botswana


 (+267) 371 8000


 <https://www.gov.bw/legal/provision-legal-assistance>

 07:30 to 12:45 and 13:45 to 16:30, Monday to Friday


Gaborone High Court

 P.O. Box 00220, Gaborone, Botswana


 (+267) 3718000


 (+267) 3915119


 <https://www.gov.bw/legal/provision-legal-assistance>

 07:30 to 12:45 and 13:45 to 16:30, Monday to Friday


Francistown High Court

 Private Bag F13, Francistown, Botswana


 +267 241 2125


 +267 2416378


 <https://www.gov.bw/legal/provision-legal-assistance>

 07:30 to 12:45 and 13:45 to 16:30, Monday to Friday


Lobatse High Court

 Private Bag 001, Lobatse, Botswana


 +267 5338000


 (+267) 5332317

 <https://www.gov.bw/legal/provision-legal-assistance>


 07:30 to 12:45 and 13:45 to 16:30, Monday to Friday

Regional Magistrate Court-North

 Private Bag F149, Francistown, Botswana


 (+267) 2410624

 <https://www.gov.bw/legal/provision-legal-assistance>


 07:30 to 12:45 and 13:45 to 16:30, Monday to Friday

Regional Magistrate Court- South


 Private Bag BR293, Gaborone, Botswana


 (+267) 3956339

 <https://www.gov.bw/legal/provision-legal-assistance>


 07:30 to 12:45 and 13:45 to 16:30, Monday to Friday

Gaborone - Village


 Private Bag X10, Gaborone, Botswana


 (+267) 3956381

 <https://www.gov.bw/legal/provision-legal-assistance>


 07:30 to 12:45 and 13:45 to 16:30, Monday to Friday

Broadhurst

 Private Bag BR 122, Gaborone, Botswana


 (+267) 3956381

 <https://www.gov.bw/legal/provision-legal-assistance>


 07:30 to 12:45 and 13:45 to 16:30, Monday to Friday

Extension II


 Private Bag X10, Gaborone, Botswana


 (+267) 3956381

 <https://www.gov.bw/legal/provision-legal-assistance>

 07:30 to 12:45 and 13:45 to 16:30, Monday to Friday


Lobatse

 Private Bag 16, Lobatse, Botswana


 (+267) 5330540




 <https://www.gov.bw/legal/provision-legal-assistance>


 07:30 to 12:45 and 13:45 to 16:30,
Monday to Friday

Kanye


 Private Bag 17, Kanye, Botswana


 (+267) 5440276/ 78

 <https://www.gov.bw/legal/provision-legal-assistance>


 07:30 to 12:45 and 13:45 to 16:30,
Monday to Friday

Jwaneng


 Private Bag 10, Jwaneng, Botswana


 (+267) 5880628

 <https://www.gov.bw/legal/provision-legal-assistance>


 07:30 to 12:45 and 13:45 to 16:30,
Monday to Friday

Mochudi


 Private Bag 029, Mochudi, Botswana


 (+267) 5777601

 <https://www.gov.bw/legal/provision-legal-assistance>


 07:30 to 12:45 and 13:45 to 16:30,
Monday to Friday

Molepolole


 Private Bag 0022, Molepolole,
Botswana


 (+267) 5920402

 <https://www.gov.bw/legal/provision-legal-assistance>


 07:30 to 12:45 and 13:45 to 16:30,
Monday to Friday

Tsabong


 Private Bag 359, Tsabong, Botswana


 (+267) 6540277

 <https://www.gov.bw/legal/provision-legal-assistance>


 07:30 to 12:45 and 13:45 to 16:30,
Monday to Friday

Gantsi


 P.O. Box 206, Gantsi, Botswana


 (+267) 6596352

 <https://www.gov.bw/legal/provision-legal-assistance>


 07:30 to 12:45 and 13:45 to 16:30,
Monday to Friday

Maun


 Private Bag 0271, Maun, Botswana


 (+267) 6860370

 <https://www.gov.bw/legal/provision-legal-assistance>


 07:30 to 12:45 and 13:45 to 16:30,
Monday to Friday

Francistown

 Private Bag F19, Francistown,
Botswana


 (+267) 2413793

 <https://www.gov.bw/legal/provision-legal-assistance>


 07:30 to 12:45 and 13:45 to 16:30,
Monday to Friday

Masunga


 Private Bag 11, Masunga, Botswana


 (+267) 2489277

 <https://www.gov.bw/legal/provision-legal-assistance>

 07:30 to 12:45 and 13:45 to 16:30,
Monday to Friday

Letlhakane

 Private Bag 32, Letlhakane, Botswana

 (+267) 2976666



Map



Services



Operating Hours




Restrictions





Fees

 <https://www.gov.bw/legal/provision-legal-assistance>


 07:30 to 12:45 and 13:45 to 16:30, Monday to Friday

Selibe Phikwe


 Private Bag 003, Selibe Phikwe, Botswana


 (+267) 2610321

 <https://www.gov.bw/legal/provision-legal-assistance>


 07:30 to 12:45 and 13:45 to 16:30, Monday to Friday

Serowe


 Private Bag 14, Serowe, Botswana


 (+267) 4630386

 <https://www.gov.bw/legal/provision-legal-assistance>


 07:30 to 12:45 and 13:45 to 16:30, Monday to Friday

Palapye


 Private Bag 15, Palapye, Botswana


 (+267) 4920401

 <https://www.gov.bw/legal/provision-legal-assistance>


 07:30 to 12:45 and 13:45 to 16:30, Monday to Friday

Mahalapye

 P.O. Box 22, Mahalapye, Botswana


 (+267) 4710326

 <https://www.gov.bw/legal/provision-legal-assistance>


 07:30 to 12:45 and 13:45 to 16:30, Monday to Friday

Kasane


 Private Bag K5, Kasane, Botswana


 (+267) 6250337

 <https://www.gov.bw/legal/provision-legal-assistance>


 07:30 to 12:45 and 13:45 to 16:30, Monday to Friday

Hukuntsi


 Private Bag 10, Hukuntsi, Botswana


 (+267) 6510148

 <https://www.gov.bw/legal/provision-legal-assistance>


 07:30 to 12:45 and 13:45 to 16:30, Monday to Friday

Bobonong


 Private Bag 003, Selibe Phikwe, Botswana


 (+267) 2629790

 <https://www.gov.bw/legal/provision-legal-assistance>


 07:30 to 12:45 and 13:45 to 16:30, Monday to Friday

Gumare


 P.O. Box 35, Gumare, Botswana

 (+267) 6874511

 <https://www.gov.bw/legal/provision-legal-assistance>

 07:30 to 12:45 and 13:45 to 16:30, Monday to Friday

Law Society of Botswana


 P.O. Box 160 AAH, Plot 54355, CBD East wing Gaborone, Gaborone, Botswana


 +267 381 1300 (Gaborone)
 +267 240 2308 (Francistown)
 +267 651 1766 (Tsabong)
 +267 624 0244 (Kasane)
 +267 381 1363 (Maun)
 +267 497 9009 (Palapye)

 pr@lab.co.bw


 <https://www.lab.co.bw/>

Sebego Attorneys

 Plot 387 | Independence Avenue, Gaborone, Botswana


 (+267) 390 6311 / 312 1999 / (+267) 318 2686


 partners@sebegoattorneys.co.bw

 Conveyancing, Debt Collection, General Litigation, Immigration Law, Transactional Requirements and Trademarks & Patents.


 <https://sebegoattorneys.com/>

Precious & Partners Legal Practice

 Plot 104, 1st floor Unit 22A, Gaborone International Commerce Park, Gaborone, Botswana.


 +267 310 1952 / +267 71455252 / +267 72337577


 info@preciousandpartners.com / admin@preciousandpartners.com


 Corporate & Commercial law, Property law, Employment law, Corporate Insolvency law, Emigration & Immigration law, and Sports & Entertainment law.

 <https://preciousandpartners.com/>

Law Society of Botswana

 Plot 69921, Chobe Way, Village, Gaborone, Botswana


 +267 390 0200/777

 +267 390 0200


 info@lawsocietybotswana.com

 <https://perfectshape.website/>

The Law Society of Botswana, Gaborone, Botswana

 The Law Society of Botswana Unit 5, First Floor Kagiso Mall

 P.O. Box 50889 Gaborone, Botswana


 +267 3900 200


 lawsociety@mega.bw





<https://gambialelegalsupport.org/probono/lawyers-in-botswana/>

Legal Wise Gaborone

 Suite 302, 3rd Floor East-Wing, Turnstar House, Plot 1131-37 Queens Road, Main Hall, Gaborone, Botswana

 Private Bag 00489, Gaborone, Botswana


 (267) 395-1560


 (267) 395-1627


 botswana@legalwise.co.bw


 <https://www.legalwise.co.bw/>

Legal Wise Francistown

 Shop No. A09, Tati River Mall, Plot 903, Francistown, Botswana

 Private Bag F218, Francistown, Botswana


 (267) 240-2387

 (267) 240-2471

 botswana@legalwise.co.bw

 <https://www.legalwise.co.bw/>


Armstrongs Attorneys, Notaries, & Conveyancers

 Prime Plaza, Plot 74538, 2nd Floor Acacia House, Gaborone

 info@armstrongs.bw

 <https://armstrongs.bw/>

Almegabots Botswana Immigration Experts

 (+267) 75113992 / 74 464 282

 info@almegabots.co.bw

 Botswana Expat Relocations Management Services, Botswana Visas & Permits, Botswana Foreign Investors permits, Botswana Permanent residents, Botswana Citizenship, Botswana Company formations, Botswana Licensing, Botswana Airport meet and greet, Botswana Local area



Map



Services



Operating Hours



Restrictions




Fees


orientations, Botswana Settling in services, Botswana Pet relocations, and Botswana local tours and Safaris.

 <http://almegabots.co.bw/>

The Law Society of Botswana

 The Law Society of Botswana Unit 5,
First Floor Kagiso Mall

 P.O. Box 50889 Gaborone, Botswana

 +267 3900 200


 lawsociety@mega.bw


 <https://gambialegalsupport.org/probono/lawyers-in-botswana/>




2.4 FOOD, SHELTER AND OTHER BASIC NEEDS


Dukwi Refugee Camp


 Along Francistown/Maun Road
Dukwi, Botswana, 5GF8CG5M+CP

 +2672977201

 +2672977213


Dukwi Clinic


 Along Francistown/Maun Road
Dukwi, Botswana

 +267 2977216


Francistown Centre for Illegal Immigrants (FCI)


 Private Bag F287, Francistown


 +2672440790/+2672440711/+2672440710


 (267)2441672

Mosiela Trust Fund


 P.O. Box 470, Gaborone

 (+267)3191013/4


 (267)3191012

 info@masielatrustfund.org.bw/
mdabutha@masielatrustfund.org.bw/

 www.masielatrustfund.org.bw

 They have some shelters in line with protection of human trafficking.

Shelter Botswana

 +267 71 662 206

 Shelterbotswana@yahoo.com

 https://web.facebook.com/p/Shelter-Botswana-100072512880586/?_rdc=1&_rdr



Map



Services



Operating Hours




Restrictions



Fees

2.5 PSYCHO-SOCIAL COUNSELLING SERVICES


Botswana Association for Psychosocial Rehabilitation


 Off Okavango Street, Thema 1 Township, Lobatse, Botswana

 bapr@eze.co.za


 <https://web.facebook.com/BAPRLOBATSE>

Lifeline Botswana


 P.O. Box 402540, Gaborone


 +26775527590 / +26773807492

 fmtbinfor@gmail.com


 <https://lifeline-international.com/member/botswana/>

Keitsholofetse Psychosocial Support for Pregnant Women


 Kanye, Botswana


 +267 77 092 409


 keitsholofetse2@gmail.com

 <https://web.facebook.com/people/Keitsholofetse-Psychosocial-Support-For-Pregnant-Women/100071942183380/>

Stepping Stones International

 Stepping Stones International Private Bag 00421, Gaborone, Botswana

 +267 573 9858


 +267 573 9898


 info@steppingstonesintl.org /

lisa.jamu@ssint.org


 <https://www.steppingstonesintl.org/>

New Beginnings Counselling Centre Botswana


 Unnamed Road, Gaborone, South-East District, Botswana


 +267 76890835

 nbcc@tshidimwyllie.com

 <https://www.toprehab.org/south-east-district/gaborone/rehab-centers/new-beginnings-counselling-center-botswana>

Botswana Network for Mental Health

 P.O. Box 201997 Gaborone, Plot 59851, Block 7, Gaborone Botswana

 +267 3910436





botswananetworkformentalhealth@gmail.com



<https://www.mhinnovation.net/organisations/botswana-network-mental-health>

Psych Matters BW

 Village Medical Centre, Plot 4921 Moselebe Road, Gaborone, Botswana

 +267 311 7851




psychmatters@gmail.com



<https://web.facebook.com/PsychMattersBW>

Botswana Substance Abuse Support Network (BOSASNet)

 Plot 5346, Okavango Road, Gaborone, Botswana

 +267 395 9119/ 391 3490



info.bosasnet@gmail.com /


admin@bosasnet.com


 <http://www.bosasnet.com/>



Screening and Assessment Services, Individual and Group Counselling Services, Family Support Groups and Family Counselling Services, appropriate referrals to other service providers where possible.

Botswana Young Women's Christian Association (YWCA)

 P.O. Box 359 Gaborone Botswana, Gaborone, Botswana

 +267 395 3681




wcasecretary@btcmil.co.bw





<https://web.facebook.com/BotswanaYWCA>

Botswana Association for Psychosocial Rehabilitation (BAPR)

 St. Theresa's Catholic Church (Off of Okavango Street), Plot No.427, Thema Township, Lobatse.



P.O. Box 1024, Lobatse, Botswana.



2675300437



paul.sidandi@it.bw



<https://ldmsac.blogspot.com/2013/05/botswana-association-for-psychosocial.html>



Map



Services



Operating Hours



Restrictions



Fees

2.6 EDUCATION AND SKILLS TRAINING

Skillshare Botswana



P.O. Box 471, Gaborone, Botswana



+267 395 2284



+267 39 5 7784



botswanainfo@skillshare.org



<https://www.skillshare.org/contact.htm>

Dukwi Nursery School



Along Francistown/Maun Road
Dukwi, Botswana 5GF8CG5M+CP

Dukwi Primary School



Along Francistown/Maun Road
Dukwi, Botswana

Dukwi Community Junior Secondary School



Along Makgadikgadi Way, Sowa,
Botswana C6PC+V7V



Private Bag Sow 18,
Sowa Town, Botswana

Nata Senior Secondary School



Q6Q4+X2W, Nata Botswana



+2676211271

University of Botswana



4775 Notwane Road, Gaborone,
Botswana



+267 355 2912/4625/2047/2183



admissions@ub.ac.bw




Sponsored migrants and refugees can
study.





2.7 INTERNATIONAL ORGANISATIONS


United Nations High Commissioner for Refugees (UNHCR)


 UN Building, Cnr Khama Crescent & President's Drive, Government Enclave, Gaborone, Botswana

International Organization for Migration Botswana


 Government Enclave Block 8, Gaborone Botswana.


 +267 393 1236


 +267 391 4286

 <https://www.iom.int/countries/botswana#:~:text=IOM%20aims%20to%20provide%20technical,potential%20contribution%20to%20national%20development.>

Botswana Red Cross Society.

 Plot 135 Independence Avenue, Main Mall, Gaborone.


 +2673952465


 +2673912352


 brcs@info.bw


 <https://www.botswanaredcross.org.bw/index.php>

USAID Botswana

 Embassy Drive, Government Enclave

 P.O. Box 90, Botswana


 267 395-3982

 267 318-0232


 tkwape@usaid.gov

 <https://www.usaid.gov/botswana>


United Nations Children's Emergency Fund (UNICEF)

 Plot 27, Dalale House, Matsitama Road Gaborone, Botswana


United Nations


 UN Resident Coordinator's Office
UN Building, Cnr Khama Crescent & President's Drive, Government Enclave, Gaborone, Botswana


International Organization of Migration (IOM)

 Government Enclavement, Block 8 Gaborone, Botswana

Botswana Red Cross


 Plot 135, Independence Road Avenue, Gaborone, Botswana


 +267 3952465


 +267 3912352


 brcs@info.bw

United Nations Population Fund (UNFPA)

 United Nations Building, First Floor, Cnr Khama Crescent/President's Drive Government Enclave, Gaborone Botswana

 +267 3633700


 +267 3901562


 Mon-Thurs: 07:30- 16:30


Fri: 07:30 - 14:00

 botswana@unfpa.org


Food and Agriculture Organisation (FAO)

 P.O. Box 1355, Gaborone, Botswana


 +267 3952221

 +267 3956093

WHO Botswana

 Motor Vehicle Accident Fund House
Plot 50367, Fairgrounds, Gaborone, Botswana

UNAIDS

 UN Building
Cnr Khama Crescent & President's Drive Government Enclave, Gaborone, Botswana



Map



Services



Operating Hours




Restrictions



Fees


SOS Children's Villages Botswana.

Head Office

 Plot 584 Lesunyaneng Ward, Tlokweng.


 /  3928687

Tlokweng SOS Village

 Plot 584 Lesunyaneng Ward, Tlokweng.


 /  3928687

Francistown SOS Village

 Plot 16075, Marang Road, Francistown.

 /  2406010

Serowe SOS Village

 Plot 2998, Mannathoko Ward, Serowe.


 /  4630919


 <https://sos-botswana.org/sos-childrens-village-tlokweng>



2.8 NATIONAL NON- GOVERNMENTAL ORGANISATIONS

Kagisano Women's Shelter


 3907658/9 /3900516

 3907658



<https://www.trickleout.net/index.php/directo-ry-pilot/botswana/kagisano-womens-shelter-project>


Botswana Labour Migrants Association (BoLAMA)


 +2675810611 / +26773485770

 admin@bolama.org


 <https://map.eannaso.org/listing/botswana-labour-migrants-association/>


Lions of Nyangabgwe and Tati Club

 P. O. Box 958, Francistown, Botswana


 +267725644409


Rotary Club


 P. O. Box 604, Francistown, Botswana


 +26771656450

Botswana Gender-Based Violence Prevention and Support Centre.

 Plot 6062/3 Extension 19 Broadhurst, Gaborone.

 Private Bag X046, Gaborone Botswana.

 +2673907659 / +26774265081

 +2673908691

 infor@bgbvc.org.bw

 <https://www.bgbvc.org.bw/index.php>



Map



Services



Operating Hours



Restrictions



Fees

2.9 QUICK REFERENCE TO USEFUL WEBSITES

Botswana GBV Prevention and Support Centre	https://www.bgbvc.org.bw/
Botswana Labour Migrants Association (BoLAMA)	https://map.eannaso.org/listing/botswana-labour-migrants-association/
Caritas Botswana	https://www.caritas.org/where-caritas-work/africa/botswana/
Botswana Red Cross Society	https://www.botswanaredcross.org.bw/index.php
Skillshare International Botswana	https://www.skillshare.org/sustainable_livelihoods/refugee_education/
Office of the Ombudsman	https://www.gov.bw/ministries/office-ombudsman
University of Botswana Legal Clinic	https://amerainternational.org/legal-assistance-country-directory/botswana-legal-assistance/
Ministry of Nationality, Immigration, and Gender Affairs	https://www.gov.bw/ministries/ministry-nationality-immigration-and-gender-affairs
The Botswana Centre for Human Rights	https://worldcoalition.org/membre/ditshwanelo-the-botswana-centre-for-human-rights/
Legal Wise Botswana	https://www.legalwise.co.bw/
USAID Botswana	https://www.usaid.gov/botswana
UNICEF Botswana	https://www.unicef.org/botswana/what-we-do
Lifeline - FTMTB Botswana Helpline	https://findahelpline.com/organizations/lifeline-ftmtb-botswana-helpline
UNHCR Botswana	https://www.unhcr.org/countries/botswana
Government of Botswana on Immigration and Civil Registration	https://www.gov.bw/immigration-civil-registration?txterm=96








2.10 NATIONAL EMERGENCY AND HELPLINES


Ambulance	997
Police	999
Fire Brigade	998
Lifeline	+26773807492 / +26775527590
Childline	116111
Medical Rescue	911 (Toll Free)
Medical Air Rescue	390-1601
Mascom	122
Orange	112
Be Mobile	1333
GBV Police Toll-free	0800 600 144
Botswana GBV Prevention and Support Centre	Gaborone: +267749 568 87; +267749 568 91; +267742 650 81; Francistown: +267749 568 56; +267747 140 70; Gantsi: +267749 568 53; Molepolole: +267749 568 99
Suicide Crisis Line	0800567 567/+2673911270
Free Counselling	+267 311 7851/+267 73 487 900/+267 74 007 055
Women Against Rape	0800 600 387 or +267 71 311 244
Emergency Assistance/Ambulance	991/+267 390 4537






2.11 SACBC MIGRANTS AND REFUGEES



Christ the King Cathedral

 Plot 161 Queen's Road
 P.O. Box 218, Gaborone, Botswana.
 00267 391 2958
 00267 390 9572 / 00267 395 6970


nubuasah@rcc.org.bw/bishop@gaboronediocese.org
 <https://catholicdirectory.org.za/gaborone/>



Caritas Botswana.

 P.O. Box 42 / 1337, Gaborone, Botswana.
 +2673956970
 +26771520600



 tirisanyo@info.bw
 <https://www.caritas.org/where-caritas-work/africa/botswana/>

Society of St. Vicent de Paul



Christ the King Cathedral

 Plot 161 Queen's Road
 P.O. Box 218, Gaborone, Botswana.



Catholic Women Association (CWA)

 St. Andrew Parish
 P.O. Box 117, 00DI Gaborone Botswana.





St. Mary Solidarity

 Diocese of Francistown, P. O. Box 702, Francistown, Botswana
 +26771772195/+26774406112

Sisters of SSPs


 Diocese fo Francistown, P. O. Box 702, Francistown, Botswana
 +26775673593

St. Patrick's Mission




 Thomadithotse Ward
 P.O. Box 86, Mahalapye.
 (+267) 4710451.



st.patricksparish_mahalapye@yahoo.com.

 <https://www.facebook.com/stpatricksparishmahalapye>




 The parish and St. Mary Solidarity are involved in migrant and refugee activities.

St. Anthony Catholic Church


 Behind Standard Bank Old Mall
 P.O. Box 5, Palapye.
 (+267) 4920230.

 The parish and St. Mary Solidarity are involved in migrant and refugee activities.




Our Lady of the Desert Cathedral


 Sam Nujoma Road, Industrial, Francistown.
 P.O. Box 31 Francistown.
 (+267) 241 3488 (+267) 2408053

 oldcathedral.ft@gmail.com
oldfrancistown@gmail.com
 <http://www.oldfrancistown.com/>

 The parish and St. Mary Solidarity are involved in migrant and refugee activities.

Modisa Yo O Molemo Parish

 Plot 5886 Donga, Francistown.
 P.O. Box 908 Francistown
 (+267) 2416170.


 The parish and St. Mary Solidarity are involved in migrant and refugee activities.




St. James Parish

 Plot 11635, Block 8, Francistown.

 P.O. Box 1977 Francistown.

 (+267) 2419584.

 The parish and St. Mary Solidarity are involved in migrant and refugee activities.



Map



Services



Operating Hours



Restrictions




Fees


3 ESWATINI


3.1 GOVERNMENT SERVICES

Ministry of Home Affairs Eswatini

 Home Affairs & Justice Building
Mahlambanyatsi Usuthu Link Road,
Swaziland


 P.O. Box 432 Mbabane Swaziland


 +268 2404 2941


 +268 2404 4303


 <http://www.gov.sz>

Ministry of Interior & Immigration, The Chief Immigration Officer

 P.O. Box 372, Mbabane

 +2684042941


 +2684044303


 https://www.commonwealthofnations.org/organisations/ministry_of_interior_immigration_on_the_chief_immigration_officer/



3.2 STATUTORY BODIES

Eswatini Commission on Human Rights & Public Administration / Integrity.

 Sibeko Building, Mbabane, Eswatini.


 +26824049374


 punkiedee2@gmail.com

 <https://web.facebook.com/HumanRightsSZ/about>


Department of Gender and Family Issues


 Gramile Street, Mbabane

 +26824042723/4


 +26824044073


Royal Eswatini Police Domestic Violence and Child Protection Units (DCS)

 P.O. Box 49, Mbabane


 +26824047838/999/99999


Department of Social Welfare


 P.O. Box A33, Swazi Plaza, Eswatini

 +26824040260

National Children's Services Department


 P.O. Box A33, Swazi Plaza, Eswatini

 +26824040260 /+26824090286

 Advocacy on children's issues and ensure legal compliance.


Eswatini Umbutfo Defense Force (EUSDF)


 F7V5+2P5, Bethany, Eswatini


 +26825188870

 Social Welfare Services and Counselling services.

One Stop Centre

 P.O. Box 1055, Mbabane Swaziland

 +26824049880

 Provide comprehensive services to victims of violence; provide health services, psychosocial services and provide legal services.



Map



Services



Operating Hours



Restrictions




Fees

3.3 LEGAL SERVICES

Eswatini Legal Aid

Masi-Hlanze Attorneys with Henwood & Company


 Ben Dunn Street, Mbabane



 (+268) 2404-1315, 2404-3124/ 2405-038 / (+268) 7602-0561

 Attorney/Conveyancer/Competition Law
 thlanze@triplec.co.sz

Robinson Bertram Attorneys


 Ingcongwane Building, Gwamile Street, Mbabane

 (+268) 2404-2953 / (+268) 7602 5817

 kennethmotsa@robinsonbertram.law.sz
 Conveyancer/Corporate/Labour

Dunseith Attorneys

 Landsdown House, Mbabane


 (+268) 2404-0276 / (+268) 7605-126

 [Email: dunseithattorneys@swazi.net](mailto:dunseithattorneys@swazi.net)

 Corporate/Labour

MPS Law Firm Advisory Services

 Plot 465, Samora Machel Street, Mbabane


 (+268) 2404-3132 / 2404-1177 / (+268) 7840 3425 / 7979 8144

 [Email: muzis@mps-law.co.sz](mailto:muzis@mps-law.co.sz)

 Advisory Services


Currie-wright Associates Attorneys


 Ingwe House, Mabandla Street, Mbabane


 (+268) 2404-2938


 [Email: curriejm@realnet.co.sz](mailto:curriejm@realnet.co.sz)

Howe Masuku Nsibande Attorneys


 Corner of Ben Dunn & Lomadvokola Streets, Queensgate, Mbabane.


 (+268) 2404-2178 / 2404-3860 / (+268) 7602 2992

 [Email: mhmnattorneys@swazi.net](mailto:mhmnattorneys@swazi.net)


 Commercial/Personal Injury /Human Rights

Howe Masuku Attorneys

 Lot 429 Cnr Ben Dunn and Lomadvokola Street - Queensgate - H100 – Mbabane

 +26820243860 / +26876046815

 mhmnattorneys@swazi.net


 Bankruptcy, Corporate, Employment, Family, Immigration, Intellectual Property, International, Personal Injury, Tax


Linda Dlamini Associates

(Independent lawyer / sole practitioner)


Regions served: Hhohho, Manzini, Shiselweni, and Lubombo

Additional details: Legal aid, Pro bono, has represented British nationals


 1st Floor, Office No.114, Dlanubeka Building, Cnr.Mdada & Lalufadlana Street - H100 – Mbabane


 +26824040799 / +26879286736

 lpdslaminiandassociates@swazi.net

 Corporate, Criminal, Employment, Family, Immigration, Intellectual Property, International, Personal Injury, Tax


The Law Society of Swaziland, Mbabane, Swaziland


 The Law Society of Swaziland
P.O Box 512 Mbabane, Swaziland


 +268 404 6085

 <https://gambialelegalssupport.org/probono/lawyers-in-swaziland/>

Lawyers for Human Rights

 Bamell Bemalungelo Elunfu, Smithco Industrial Centre, Mswati III Avenue, 11th Street, Matshapha, Swaziland


 (268) 518 40 90


 (268) 518 40 90


 lawyersforhumanrightsnca@swazinet.com

 <https://achpr.au.int/en/ngos/lawyers-human-rights>

Masisi-Hlanze Attorneys with Henwood & Company


 Attorney, Conveyancer, and Competition Law


 Ben Dunn Street, Mbabane

 (+268) 2404-1315, 2404-3124 / 2405-0385 / (+268) 7602-0561

 thlanze@triplec.co.sz

Robinson Bertram Attorneys

 Ingcongwane Building
Gwamile Street, Mbabane


 (+268) 2404-2953 / (+268) 7602-5817


 kennethmotsa@robinsonbertram.law.sz


 Conveyancer, Corporate, and Labour

Dunseith Attorneys


 Landsdown House, Mbabane


 (+268) 2404-0276 / (+268) 7605-1263

 dunseithattorneys@swazi.net

 Corporate and Labour

Currie-Wright Associates Attorneys

 Ingwe House, Mabandla Street, Mbabane

 (+268) 2404-2938

 curriejm@realnet.co.sz



Map



Services



Operating Hours



Restrictions



Fees

3.4 FOOD, SHELTER AND OTHER BASIC NEEDS

Malindza Refugee Reception Centre



P.O. Box 271, Mpaka, Eswatini



It is the national Refugees Camp hosting about 500 people.

Malindza Refugee Clinic



HQW8 + CVR,



P.O. Box 271, Malindza, Eswatini

Selulasandla AME Vashti Children's Village



Plot 818, Mantsholo Road, Eveni, Mbabane, Swaziland.



P.O. Box 291, Eveni, Mbabane, Swaziland. Southern African Region H103



(268) 404-3111 / (268) 7-604-4960 / (268) 7-617-9670





<https://selulasandla.weebly.com/>



3.5 PSYCHO-SOCIAL COUNSELLING SERVICES

Psychsparkle Counselling


 Manzini, Eswatini


 +268 7842 2500


 psychsparkle7@gmail.com



https://web.facebook.com/Thabelithos/?_rdc=1&_rdr

Swaziland Action Group Against Abuse (SWAGAA)

 EFR Lot 126, Esser Street, Manzini, Swaziland


 P.O. Box 560, Matsapha, Swaziland

 95/(+268) 2505-2899 / (268) 2505-7514


 (+268) 2505-8643/+2685052899


 swagaa@swagaa.org.sz


<https://eswatini.ureport.in/story/295/>

 Counselling, public education and legal aid.

Nhlangano Aids Training Information and Counselling Centre


 P.O. Box 1683 Nhlangano Eswatini


 +268 2207 9797 / +268 7965 3610


(WhatsApp)


<https://naticc.org.sz/>

Caritas Swaziland


 P.O. Box 19, Manzini, Swaziland.

 +2685056900


 +2685056762


 dioceseofmanzini@gmail.com



www.caritasswaziland.org


 Protecting the rights of the Child, etc.

Guidance and Counselling (ETPGS)


 P.O. Box 762, Mbabane, Eswatini


 +2684042491/+2684041366 / 9664


 +2684043380

 Working with vulnerable children, counselling, etc.

AMICAALL


 P.O. Box 418, Manzini

 +26825057143

 +26825053992

 amicaall@amicaall.co.sz


www.amicaall.co.sz

 Counselling, care and support of HIV patients.



Map



Services



Operating Hours



Restrictions



Fees

3.6 EDUCATION AND SKILLS TRAINING

Malindza Primary School



P.O. Box 127, Mpaka, Eswatini



+26823333145

Mpaka High School



HQXF+8M8, Malindza, Eswatini



+26876275723

Mpaka Vocational Centre



HQ26+W88, Mpaka, Eswatini



+26823333034

Swaziland Council of Churches – Women’s Wing



Esser Street, Manzini



P.O. Box 1095



+26825053628




c.o.c@africaonline.co.sz




3.7 INTERNATIONAL ORGANISATIONS

UNHCR Eswatini


 P.O. Box 660 Manzini, M20 Eswatini

 +2685056900

 www.unhcr.org/swaziland


 Human rights, humanitarian aid, emergency and social development.

International Organization for Migration

 1st floor UN House, Somhlolo Road, Mbabane. Kingdom of Eswatini.


 <https://www.iom.int/countries/eswatini>


United Nations Eswatini

 5th Floor, UN House, Somhlolo Street, Mbabane.

 <https://eswatini.un.org/en/about/about-the-un>


World Vision Eswatini

 Ning Group Office Park, 93 Somhlolo Road, Mbabane, Swaziland


 +268 2404 1102


 eswatini_socialmedia@wvi.org

 <https://www.wvi.org/eswatini>

 Provision of medical assistance, education, social protection and psycho-social counselling services.

Baphalali Eswatini Red Cross Society

 National Head Quarters, 104 Dzeliwe Street, Mbabane


 (268) 24 042 532 / 24046 108


 thabsile@redcross.org.sz


 <https://www.ifrc.org/national-societies-directory/baphalali-eswatini-red-cross-society>

USAID Eswatini

 100 Totius Street

 P.O. Box 43, Pretoria, South Africa, Eswatini


 +27 12 452 2000

 +27 12 460 3177

 pretoriainfo@usaid.gov

 <https://www.usaid.gov/eswatini>


Medecins Sans Frontieres Eswatini


 CJ Investments Building, Lot 331 Sheffield Road Ind. Site


 P.O. Box 18, Eveni

 <https://www.msf.org/eswatini>

Embassy of the Republic of China (Taiwan)


 Kingdom of Eswatini Makhosikhosi Street, Mbabane, Kingdom of Eswatini.

 (268)2404 4740 / 2404 4741

 (268) 2404 6688


 rocszembassy@mofa.org.tw

 Monday through Friday: 8:30-17:00


 The embassy provides some services to Malindza Refugee Reception Center.


United African Communities in Eswatini


 Plot 124, Ella Court, Esser Street. Manzini M200, Eswatini


 (+268)7602 2114

US Embassy in Eswatini


 Corner of MR 103 and Cultural Center Drive, Ezulwini

 P.O. Box D202, The Gables, H106, Eswatini.

 (+268) 2417 9000

 (268) 2416 3344

 <https://sz.usembassy.gov>

 The embassy has, among others, the Julia Taft Refugee Fund.



Map



Services



Operating Hours




Restrictions





Fees



3.8 NATIONAL NON- GOVERNMENTAL ORGANISATIONS

Deep Water Eswatini.


 P.O. Box C894 Hub, Manzini, M200, Eswatini.


 info@deepwatereswatini.org
 <https://deepwatereswatini.org/#home>


Kudvumisa Foundation

 P.O. Box 131, Eveni H103, Eswatini
 <https://www.kudvumisafoundation.org/>


Baylor Clinic (Baylor College of Medicine Children's Foundation – Swaziland)


 P.O. Box 110, Mbabane H100


 +26824096000

 HIV positive mothers

Family Life Association of Swaziland


 P.O. Box 1051 Manzini


 +26825053082/+26825053088/+268404991
 6/+2684046680


 +26825053191


 info@flas.org.sz


 www.flas.org.sz

 Treatment, maternal and child vaccination, counselling, etc.


Juvenile Centre


 P.O. Box 88, Malkerns, Eswatini

 +26825274220

 Education, rehabilitation, counselling, etc.


Nhlangano AIDS Training, Information and Counselling Centre (NATICO)

 P.O. Box 1683, Nhlangano, Eswatini


 +26822079797

 info@natico.org.za

 www.natico.org


 Counselling, child protection, etc.

Women and Law (WLSA)


 P.O. Box 508, Mbabane

 wlsaswaziland@gmail.com

 www.wlsaswaziland.co.sz


 Research on socio-legal field; lobbying for legal reforms and policy change in laws and practices that disadvantage women.


Humanity First Swaziland


 P.O. Box 6144, Manzini

 info@sz.humanityfirst.org

Save the Children Eswatini

 Jojo Street, Msunduzi Road, Mbabane, Eswatini

 P.O. Box 472 Mbabane

 +(268) 2404 5181 / +(268) 2404 2573/+26824043255

 swaziland@savethechildren.org/savechild@savethechildren.org
<https://savethechildren.org.sz>

 Child protection, HIV education, etc.

3.9 QUICK REFERENCE TO USEFUL WEBSITES

Refugees Eswatini Government	https://www.gov.sz/index.php/ministries-departments/ministry-of-home-affairs/citizenship-2
UNHCR Eswatini	https://www.unhcr.org/countries/eswatini
Ministry of Home Affairs – Eswatini Government	https://www.gov.sz/index.php/ministries-departments/ministry-of-home-affairs
The Salvation Army Eswatini	https://www.salvationarmy.org.za/eswatini/
Asylum Capacity Support Group	https://acsg-portal.org/pledges/eswatini/
USAID Eswatini	https://www.usaid.gov/eswatini
Medecins Sans Frontieres Eswatini	https://www.msf.org/eswatini



Map



Services



Operating Hours



Restrictions



Fees

3.10 NATIONAL EMERGENCY AND HELPLINES

Royal Eswatini Police services	999/9999
Emergency Medical services	977
Swazico Medics	911
Swaziland Action Group Against Abuse	910
Fire Brigade Eswatini	933
Fire Nationwide	+268 2404 3333
Soldiers Nationwide	990
Trauma link 24hours	+268 76060911
Emergency Preparedness Response (EPR)	+268 24163626
Swaziland National AIDS Program (SNAP)	+268 2404 5397/8440
Sexual Reproductive Health Unit (SRHU)	+268 2404 7155
Health Promotion Unit (HPU) Office	+268 24041645

Mbabane +268 2404 2221	Ebuhleni +268 2437 3272	Simunye +268 2383 8966
Manzini +268 2505 2221	Mafutseni +268 25056343	Bulembu +268 2437 3222
Lobamba +268 241612221	Sidvokodvo +268 25054180	Mankayane +268 2538 8222
Malkerns +268 25283011	Matsapha +26825187111	Airport Police +268 2518 5222
Siteki +268 2343 4222	Siphofaneni +268 2344 1222	Mliba +268 2383 8022
Bhunya +268 245261	Nhlangano +268 2207 8222	Hluthi +268 227 5222
Big-Bend +268 2636322	Lomahasha +268 23236221	Kaphunga +268 2207 9222
Mlawula +268 323 2050	Hlatikulu +268 2217 6222	Lavumisa +268 22079121
Mananga +268 232 2050	Lubulini +268 2303 0222	Mahlalini +268 2207 9032
Tshaneni +268 2323 2074	Piggs Peak +268 2437 1222	Mahlangatsha +268 2531 5017

HOSPITALS AND CLINICS

Mbabane Government Hospital	+268 24042111
Mbabane Clinic Private Hospital	+268 24042423
Manzini / Impilo Clinic	+268 2505 7430
Good Shepherd Hospital	+268 2343 4133
Hlatikulu Government Hospital	+268 22176111
Mankayane Government Hospital	+268 25388311
Pigg's Peak Government Hospital	+268 24371111
Raleigh Fitkin Memorial Hospital	+268 25055170
T.B Hospital	+268 25055170
Mkhaya Clinic	+268 25055100



Nkhabave	+268 2505 2000/ 2505 5339
Mkhiwa	+268 25059224
Lamvelase Help Centre	+268 2505 6496



Map



Services



Operating Hours



Restrictions






Fees

3.11 SACBC MIGRANTS AND REFUGEES

Caritas Swaziland

 P.O. Box 19, Manzini, Swaziland.
 +2685056900
 +2685056762
 dioceseofmanzini@gmail.com
 www.caritasswaziland.org

Cathedral of Our Lady of the Assumption Parish

 P.O. Box 180, Manzini M200, Eswatini.
 +268 2505 2329
 cathedral@swazi.net.



Eswatini Council of Catholic Women

 P.O. Box 19, Manzini, Swaziland



St Joseph Solidarity of Eswatini

 P.O. Box 19, Manzini, Swaziland

Christ the King Parish

 P.O. Box 5, Hlathikhulu, Eswatini.
 +268 2217 6513



Good Shepherd Parish

 P.O. Box 7, Siteki, Eswatini
 +268 2343 4428


Holy Rosary Mission Parish

 P.O. Box 19, Manzini, Eswatini.



Mater Dolorosa Parish

 P.O. Box 2, Mbabane, Eswatini .
 +268 2404 2277
 materdolorosa@swazi.net



Our Lady of Sorrows Parish

 P.O. Box 13, Hluti, Eswatini.



Regina Mundi Parish

 P.O. Box 107, Pigg's Peak, Eswatini.
 +268 2437 1084



Sacred Heart Parish

 P.O. Box 94, Nhlanganano, Eswatini.
 +268 2207 8308



Sanctissima Anunziata Parish

 P.O. Box 18 Luve, Eswatini
 +268 7617 0510
 santissimaflorence@gmail.com



St Constantine Parish

 P.O. Box 59, Tjaneni, Eswatini.
 +268 2323 2031


St John Bosco Parish

 P.O. Box 391 Malkerns, Eswatini .
 +268 2528 3545



St Mary's Parish

 P.O. Box 9, Lobamba, Eswatini.
 +268 2416 1850


St Philip's Parish

 P.O. Box 122, Siphofaneni, Eswatini.


St Peregrine Parish

 Bulandzeni, Hhohho, Eswatini
 P.O. Box 19, Manzini, Eswatini


St Peter and Paul Parish

 P.O. Box 19, Manzini, Eswatini



 +268 2505 4543

St Ignatius of Loyola Parish

 P.O. Box 19, Manzini, M200, Eswatini

St Joseph's Parish

 P.O. Box 38, Mzimpofu, Eswatini.



Map



Services



Operating Hours



Restrictions





Fees

4 LESOTHO

4.1 GOVERNMENT SERVICES

Ministry of Local Government, Chieftainship, Home Affairs and Police

 Corner Moshoeshoe and Lerotholi Roads


 +26680050074

 info.homeaffairs@gov.ls

 <https://www.homeaffairs.gov.ls/administration/>


Ministry of Foreign Affairs and International Relations


 Government Office Complex Phase 1 Qhobosheaneng, Maseru


 +266 8001 0100

 info@gov.ls

Consulate General of the Kingdom of Lesotho - Johannesburg


 29th Floor No. 209, Smit Street, Braamfontein.


 P.O. Box 6643, Johannesburg, 2000


 0027 11 3393653 / 0027 11 3394083 / 0027 11 3391780

 lcjhb@worldonline.co.za

Consulate of the Kingdom of Lesotho – Durban


 Consulate General of the Kingdom of Lesotho, Cnr. West & Gardiner Streets


 P.O. Box 4223, Durban 4001


 0027 31 307 2323 / 0027 31 307 5852

 lesothodurban@telkomsa.net / lesothodurban@lantic.net


Consulate of the Kingdom of Lesotho - Welkom


 Elizabeth Street, 2nd Floor Essex House


 P.O. Box 146, Welkom 9460

 0027 57 352 1371 / 0027 57 352 3271

Consulate General of the Kingdom of Lesotho - Klerksdorp

 Vanell Building (Cnr Boom and Church Streets), 2nd Floor, Room 209

 P.O. Box 2242, Klerksdorp 2570

 0027 18 4626910 / 0027 18 4627554

 lesconkdp@telekomsa.net

4.2 STATUTORY BODIES

Commissioner of Refugees



Mohlolo Lerotholi



P.O. Box 174, Maseru 100, Lesotho.



+26662779166



mohlololerotholi@gmail.com

National AIDS Commissions



Maseru West



Tsepane.m@nac.org.ls



+266 58863640 / +266 22326794



Map



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4.3 LEGAL SERVICES


Webber Newdigate Attorneys

 2nd floor, Metropolitan Life Building, Kingsway, Maseru, Lesotho

 +266 2231 3916 / +266 2231 5811 / 051 430 1340

 +266 2231 0066


 mail@webberslaw.com

 Administration of Estates, Anti-corruption & Anti-bribery law, Arbitration & Mediation, Cannabis law, Commercial law, Construction & Engineering law, Corporate law, Corporate Registrations, Employment & Labour law, Environmental law, Exchange Control, Family law, Finance and Banking law, Immigration law, Insolvency law, Insurance law, Intellectual Property law, Litigation & Dispute Resolution, Liquidation, Mining law, Property law, and Tax law.

 <https://webbernew.com/>


Mayet & Associates

 20 Motsoene Road, Anway Building, Maseru, 100


 00266 5888 4288 / 0027 51 492 5668


 admin@mayet.law

 <https://zmayetlaw.co.ls/>

 Banking and finance, Commercial law, Company registrations, Corporate law, Dispute resolution and Risk and Compliance.


Makhera Elliotts Chambers


 Corner Kingsway & Parliament Road, Maseru, Lesotho

 +266 5897 0335 / +266 6943 3168

 <https://makhera-chambers.business.site>


Sello Mafatle Attorneys


 Block B, Marie Sello Office Park, Opp. Anglican Cathedral Area, Assisi Road, Maseru West. Maseru 100, Lesotho

 266 22-31 7748 or +266 62-31 7748

 <https://www.hg.org/attorney/sello-mafatle-attorneys/49806>

Legalize Daily


 No. 15 NRH Mall, Kingsway Road, Maseru, Lesotho


 +266 5867 8233

 business@legalizedaily.com

 <https://www.facebook.com/legalizedaily/>


Kleingeld Attorneys

 Cnr Kingsway and, 1st Floor LCCU Complex, Old School Road, Maseru, Lesotho

 +266 5905 2797


 klein@kleinlaw.co.za

 <https://kleinlaw.co.za/>


 Commercial law, Corporate law, Correspondent Attorneys, Cannabis law, Supreme Court of Appeal, Labour law, Financial Planning, and Insolvency law.

Federation of Women Lawyers Lesotho (FIDA)


Thusoana Ntlama

 Hloohlo Extension, House 544

 thntlama@gmail.com


 +266 58781491

Director of Public Prosecutions


 Qhobosheaneng, Government Complex, Maseru.


 stephanthaba@gmail.com /

rathebesentle@gmail.com

 +266 62141824 / +266 58100076 / +266 69154541

Nairasha Legal Support

 Office No. 10 Speedy Complex Main Traffic Circle, Maseru 100


 +266 2731 0802


 info@nairashals.com

 <http://www.nairashals.co/>




Da Silva Manyokole Attorneys


 Maseru, Lesotho


 +266 5728 1780

 <https://www.facebook.com/dasilvamanyokoleattorneys/>

T.A Lesaoana Chambers


 Maseru, Lesotho


 P.O. Box 10333, Maseru, Lesotho


 2831 1120

 https://www.africanadvice.com/1192384/Companies_And_Businesses/Lesotho/T_A_Lesaoana_Chambers/


Tharollo Consultancy

 New Parliament Road, Maletsunyane Office Park, opposite Mpilo Estates


 + (266)-52512345


 info@tharolloconsultancy.com / sales@tharolloconsultancy.com

 <https://tharolloconsultancy.com/>

 Labour law, Industrial Relations, and Business Development

Seinoli Legal Centre


 34A Moorosi Road, Maseru west, Maseru, Lesotho


 +266 2232 6945 / 8008 8447 (Toll free)


 info@seinoli.org.ls / mamphasa.monethi@seinoli.org.ls

 <https://www.seinoli.org.ls/>

L.D Makhalanya Legal Chambers

 Manty Building, Opp Bedco Trade Center, near Lesotho High School, Maseru, Lesotho

 P.O. Box 12074, Maseru, Lesotho

 +266 688 02317 / +266 595 64218

 <https://findlaw.africa/directory/name/l-d-makhalanya-legal-chambers/>



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4.4 FOOD, SHELTER AND OTHER BASIC NEEDS





SOS Children's Villages

 Bot'sabelo Lepereng Maseru, Lesotho
 (+266) 2231 6607
 info@sos.org.ls
 <https://sos.org.ls/>

Litsamaiso Foundation

 Lithabaneng, Ha Abia, Lithoteng, Maseru, Lesotho
 + 266 50505720
 donate@litsamaiso.org.ls
 <https://litsamaiso.org.ls/>


Beautiful Gate Lesotho


 P.O. Box 13763, Maseru 100, Lesotho
 +26628311680 / +26650923329
 opsmanager@beautifulgatelesotho.org
 <https://www.beautifulgatelesotho.org/>



4.5 PSYCHO-SOCIAL COUNSELLING SERVICES


Lesotho Free Counselling Agency


 Ha-Tikoe, Phomolong, Maseru,
Mountain Kingdom of Lesotho, 100, Lesotho

 0026656223587

 <https://www.nsnlookup.com/cage/smek3>

Psychological Wellness Centre


 Psychological Wellness Centre,
Consulting Room 15, 1st floor, Moonstar
Complex (Near Main Circle), Maseru,
Lesotho

 (+266) 27 00 27 27 / (+266) 57 61 93 31

 l.bereng@pwcentre.com

 <https://pwcentre.com/>

Sesioana – SMC


 +266 6270 0000


 info@sesioana.com


 https://web.facebook.com/StressManagementCentre1/?_rdc=1&_rdr


Lapeng Care Centre

Contact Information:


 22327105


 Department of Gender, 6th floor, Post
Office building, Maseru


 Monday–Friday, 8 a.m.–4:30 p.m.


 63285685

 tebohontlhakana@yahoo.com

 Available 24 hours a day, 7 days a week
(call for emergencies only)

 62001255 / 50668279


 63203003


 https://encompassworld.com/wp-content/uploads/2019/01/2018.8.10_lapeng-centre-flyer_tagged.pdf


4.6 EDUCATION AND SKILLS TRAINING

Skillshare Lesotho

 42B Old Europa, UN Road 100 Lesotho
Opposite Maseru Golf Club, Plot 428 Old
Europa, UN Road.

 P.O. Box269 Maseru 100



 +26622314202 / +26650511621

 [pbuyondo@gmail.com/](mailto:pbuyondo@gmail.com)
[pbuyondo@skillsharelesotho.org/info@skill](mailto:pbuyondo@skillsharelesotho.org)
sharelesotho.org

 www.skillsharelesotho.org

4.7 INTERNATIONAL ORGANISATIONS



United Nations High Commissioner for Refugees (UNHCR)

 13 UN Road, Maseru, Lesotho, 100
 +2662222800







International Organization for Migration (IOM)

 13 UN Road, UN House, Maseru Lesotho
 +26658032232/
+26658840130/+26622228000
 rramaema@iom.int



Habitat for Humanity.

 3rd Floor, Christian Council Building, 160 Constitution Road
 Private Bag A127, Maseru
 +26622326814 / 52500300
 info@habitat.org.ls
 <https://habitat.org.ls/what-we-do/>

World Food Programme (WFP)


 WFP House, 11 United Nations, Road Opposite Maseru Club.
 P.O. Box 301, Maseru, Lesotho.
 +26622323989/+26622228000
 +26622310239
 WFP.Maseru@wfp.org
 <https://www.wfp.org/countries/lesotho>


Basotho Diaspora Association (BDA)

 +22634312/+27710340250
 info@basothodiaspora.org

United States Agency for International Development (USAID)

 100 Totius Street

 P.O. Box 43, Pretoria, Gauteng, Lesotho 0027


 +27 12 452 2000


 +27 12 460 3177

 pretoriainfo@usaid.gov

 <https://www.usaid.gov/lesotho>


World Vision Lesotho.


 Private Bag A256, Maseru 100, Lesotho

 +26622317371

 <https://www.wvi.org/lesotho>


United Nations


 13 UN Road, Maseru, Lesotho, 100

 +2662222800

 +26622310041


Food and Agriculture Organisation


 13 UN Road, UN House, Maseru, Lesotho

 +26622228000


 LS@fao.org


United Nations International Children's Emergency Fund (UNICEF)

 2nd Floor United nation House, 13 United Nations House, 13 United Nations Road, Maseru, Lesotho

 +26622315801/+26622228000


The Joint United Nations Programme on HIV/AIDS (UNAIDS)

 13 UN Road, UN House, Maseru, Lesotho

 +26622228000

United Nations Fund for Population Activities (UNFPA)

 13 UN Road, UN House, Maseru, Lesotho

 +26622228000



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World Health Organisation (WHO)


 13 UN Road, UN House, Maseru,
Lesotho

 26622228000

Save Our Children (SOS)


 Bot'sabelo Lepereng Maseru, Lesotho


 info@sos.org.ls

 +26622316607

4.8 NATIONAL NON- GOVERNMENTAL ORGANISATIONS

Migration Workers Association of Lesotho.

 Kingsway Road, Old Ministry of Labour and Employment Building, behind Mafafa Food Court, next to Thescons Constructions. Maseru, Lesotho.


 +26659519138 / +26662672750

 migrantworkersasslesotho@gmail.com

 <https://637eb4eb95ada.site123.me/>


Beautiful Dream Society

Puleng Maluleka


 Moshoeshoe 2, Corner Majara Road

 P.O Box. 165

 Puleng.maluleka@beautifuldream.tu


 +266 58505356 / +266 58882008


Kopanang Domestic Workers Association of Lesotho


 +26663335379/+26662552139

 marthaocran@live.co.za /
ituc.lesotho@yahoo.com

Skillshare Lesotho

 Opposite Maseru Golf Club, Plot 42B Old Europa, UN Road.

 P.O. Box 269 Maseru 100

 +26622314202 / +26650511621

 info@skillsharelesotho.org/

pbuyondo@skillsharelesotho.org

 www.skillsharelesotho.org

4.9 QUICK REFERENCE TO USEFUL WEBSITES

Lesotho UNHCR	https://www.unhcr.org/countries/lesotho
Ministry of Home Affairs Lesotho	https://www.homeaffairs.gov.ls/
Caritas Lesotho	https://www.caritas.org/where-caritas-work/africa/lesotho/
The Salvation Army	https://www.salvationarmy.org.za/refugees-and-asylum-seekers/
Lesotho Red Cross Society	https://redcross.org.ls/
USAID Lesotho	https://www.usaid.gov/lesotho
SOS Leso	https://sos.org.ls/

4.10 NATIONAL EMERGENCY AND HELP LINES

Police	123 / 124
Ambulance	121
Lesotho High Commission	+27 (012) 460-7648 / 0
Lesotho Consulate	+27 (011) 339-3653 / 4083
Immigration at Border post	+266 2232 4452
Maseru fire brigade	+266 22317263
Toll-free Helpline to report GBV	80066666
She-Hive Association	+266 2231 4531 / +266 5707 5354 (WhatsApp)
Child Helpline	116



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4.11 LCBC MIGRANTS AND REFUGEES

Catholic Commission for Justice and Peace

 Catholic Secretariat Justice and Peace House, Cathedral of Our Lady of Victories

 P.O. Box 200, Maseru 100, Lesotho
Main North 1 Maseru, Maseru 100, Lesotho.


 +26622324263/+26658100688/
+26662148888


 admin@ccjp.org.ls

 <https://web.facebook.com/ccjp.Lesotho1/about>

Catholic Commission for Justice and Peace

 St. Monica's Cathedral Leribe


 P.O. Box 100, Maputsoe 350, Leribe
300, Lesotho.


 +26658047120/+26658459382

 admin@ccjp.org.ls

 <https://web.facebook.com/ccjp.Lesotho1/about>

Caritas Lesotho.


 Lower-Thamae Maseru, Lesotho

 +26622313284


 info@caritas.org.ls

 <https://caritas.org.ls/>


Good Shepherd Centre for Teenage Mothers.

 Located on the Berea Plateau, about
20km North of Maseru.

 +26663025846

 +26622310197

Good Shepherd Centre for Teenage Mothers.
Maseru / Thuathe, Lesotho.

 P.O. Box 15735, 100 Maseru.

 jntsoaki@hotmail.com

 <https://lesothoteenagemothers.wordpress.com/>

